Oracle FLEXCUBE Core Banking

Payments User Manual

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Payments User Manual

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1. Payments

1.1 PM057- Payment File Upload Enquiry

This option is used for inquiring the File upload status details by the Sponsor Bank. Based on the provided filter criteria, system will display the files Uploaded between the set dates for the Provider Unique ID based on the File status selected in the ascending order of Uploaded Date. If the file status is 'rejected' all the fields after return file name will be displayed blank(as the file is returned back to Payment File provider)

Definition Prerequisites

- PM055 - Payment File Settlement Parameters
- PM056 - Payment File Provider Details
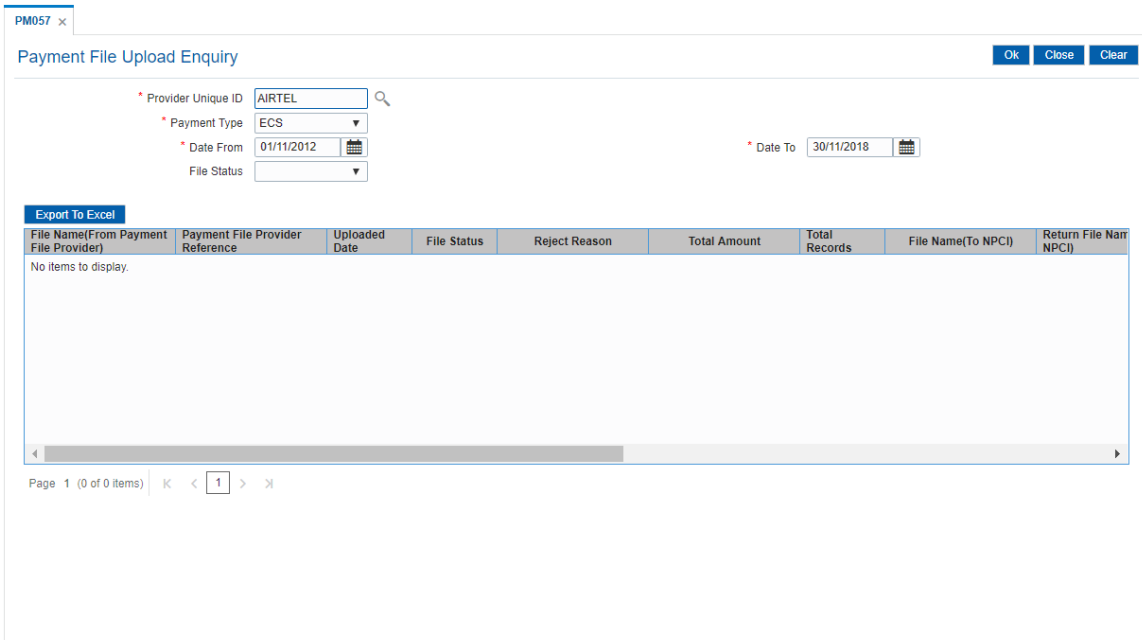
Modes Available

Not Available.

To add file upload Enquiry details

1. In the **Dashboard** page, Enter the Task Code **PM057** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transaction > Payment File Upload Enquiry**.

2. You will be navigated to the **Payment File Upload Enquiry** screen.

Payment File Upload Enquiry

Field Description

Field Name	Description
Provider Unique ID	[Mandatory, AlphaNumeric 10] Enter the Unique Number allotted by NPCI. The first two digits will be state code followed by five digit scheme code. You can select the ID from the option list, which displays all the

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IDs maintained in PM056.

Payment Type	[Mandatory, Drop down] Select the Payment File Type from the drop down. The options are: - APBS - ACH - ECS
Date From	[Mandatory, Date editor, dd/mm/yyyy] Select the from date of file upload from the Date editor.
Date To	"[Mandatory, Date editor, dd/mm/yyyy] Select the To date of file upload from the Date editor."
File Status	[Mandatory,Drop down] Select the file status from the drop down. The options are: - Processed - Rejected - Both
File Name(From Payment File Provider)	[Display] Displays the Name of file received from Payment File Provider(Benefit Provider)
Payment File Provider Reference	[Display] Displays the credit reference provided by the Payment File Provider.
Uploaded Date	[Display] Displays the File Upload Date
File Status	[Display] Displays the File Status-Rejected or Processed
Reject Reason	[Display] Displays the File Reject reason if the file status is 'Rejected'.
Total Amount	[Display] Displays the Total Amount of the credit file.
Total Records	[Display] Displays the total count of records in the credit file.
File Name(To NPCI)	[Display] Displays the Name of the response file generated on upload. This file will be sent to Benefit Provider (if file status is 'Rejected') or to NPCI (if file status is 'Processed').
File Name(From NPCI)	[Display] Displays the name of the Return File sent by NPCI for the processed files.
Uploaded Date	[Display] Displays the Date on which the return file was uploaded.
Settlement Date	[Display] Displays the date on which the customer accounts are credited.

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Total Amount	[Display] Displays the total Amount of return file.
Total Records	[Display] Displays the total records of returned file.
Count of records successful	[Display] Displays the Count of records successfully credited.
Amount Successful	[Display] Displays the total amount successfully credited.
Count of records Unsuccessful	[Display] Displays the Count of records returned as uncredited.
Amount Unsuccessful	[Display] Displays the total amount returned as uncredited

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1.2 PM025 - Payment Transaction Enquiry

Using this option you can inquire about various payment transactions like incoming payment, outgoing payment, SWIFT transactions etc.

The system has filters like branch code, user ID, date range, amount range, payment type, payment transaction code, reference number and account number based on which specific enquiries can be made. The system also provides the status of the transaction like pending, transaction initiated, transaction completed etc for individual transactions.

Modes Available

Not Available

To Enquire about payment transactions

1. In the **Dashboard** page, Enter the Task code **PM025** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > Payment Transaction Enquiry**.

2. You will be navigated to **Payment Transaction Enquiry** screen.

Payment Transaction Enquiry

PM025 ×											

Payment Transaction Enquiry | | | | Enquire | Close | Clear

Branch Code	98001 🔍			User ID	🔍
Start Date	15/12/2018 📅			End Date	15/12/2018 📅
Payment Type	▼			Payment Transaction Code	🔍
Amount (Min)	0.00			Amount (Max)	99,99,99,99,99,999.99
Account Number				Network ID	🔍
NEFT Reference Number				IFSC Code	Lookup
Transaction Status	▼			UTR Number	
* Cutoff Status	All ▼			File Name	🔍

Transactions | Transaction Details | Audit Trail

Network Ref No.	Payment Txn Code	Account Number	Account Title	Initiation Date	Posting Date	Value Date	Amount	Txn Status	Message Status	Payment Type	Post Cutoff Txn
N030200000230026	N06	7010000000009932	AUTO PERSON 007	30/01/2020	15/12/2018	16/12/2018	200.00	Transaction Deleted	Message Failed	OP	Y
N023200000220026	N06	7010000000006413	AUTO PERSON1	23/01/2020	15/12/2018	16/12/2018	500.00	Initiated	Message in Progress	OP	Y
N021200000215026	N06	7010000000004820	AUTO PERSON1	21/01/2020	15/12/2018	16/12/2018	15,200.00	Initiated	Message in Progress	OP	Y
N051200000240026	N06	244200204	NEFT Inward Settlement GL	20/02/2020	15/12/2018	15/12/2018	6,000.00	Initiated	Message in Progress	OP	Y
N046200000235026	N06	7010000000005480	Subodh And Sons	15/02/2020	15/12/2018	15/12/2018	10,000.00	Released	Ready for Dispatch	OP	Y
N031200000230028	N06	7010000000003747	AUTO PERSON1	31/01/2020	15/12/2018	15/12/2018	50,001.00	Initiated	Message in Progress	OP	N
N031200000230027	N06	244200204	NEFT Inward Settlement GL	31/01/2020	15/12/2018	15/12/2018	5,000.00	Released	Ready for Dispatch	OP	N
N029200000225026	N06	111200024	Depositor Cash GL	29/01/2020	15/12/2018	15/12/2018	10.00	Released	Ready for Dispatch	OP	Y
R027200000001022	R41	244200204	NEFT Inward Settlement GL	27/01/2020	15/12/2018	15/12/2018	15,00,000.00	Released	Ready for Dispatch	OP	N
R026200000001021	R41	244200205	NEFT Outward Settlement GL	26/01/2020	15/12/2018	15/12/2018	5,00,000.00	Released	Ready for Dispatch	OP	N

Page 1 of 8 (1-10 of 75 items) |< < 1 2 3 4 5 ... 8 > >|

Field Description

Field Name	Description
	It is mandatory to enter value in one of the fields.
Branch Code	[Optional, Search List] Select the branch in which the payment transaction was initiated from the Search List. By default it displays the current branch code.
User Id	[Optional, Search List] Select the ID of the user who initiated the payment transaction from the

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Search List.

Start Date	[Optional, Date editor, dd/mm/yyyy] Select the date to view the payment transactions initiated on/after that day.
End Date	[Optional, Date editor, dd/mm/yyyy] Select the date to view the payment transaction completed on/before that day from the Search List.
Payment Type	[Optional, Drop-Down] Select the type of payment to view the accounts with that payment type from the drop-down list. The option are: • Outgoing Payment • Reject of Incoming Payment • Incoming Payment • Reject of Outgoing Payment
Payment Transaction Code	[Optional, Search List] Select the payment transaction code from the Search List.
Amount (Min)	[Optional, Numeric, 13, Two] Type the minimum amount beyond which the payment transactions are to be enquired. By default, the system displays the value as 0.00.
Amount (Max)	[Optional, Numeric, 13, Two] Type the maximum amount upto which the payment transactions are to be enquired. By default, the system displays the value as 9,999,999,999,999.99
Account Number	[Optional, Numeric, 16] Type the account number if payment transactions related to specific account number is required.
Network Id	[Optional, Search List] Select the network ID from the Search List.
NEFT Reference Number	[Optional, Numeric, 16] Type the NEFT reference number if the transaction to be enquired is for a specific reference number.
IFSC Code	[Optional, Alphanumeric, 11] Type the transaction reference number if the transaction to be enquired is for a specific reference number.
Transaction Status	[Optional, Drop-Down] Select the transaction status from the drop-down list.
UTR Number	[Optional, Numeric, 16] Type the UTR number if the transaction to be enquired is for a specific UTR number.
Cutoff Status	[Optional, Drop-Down] Select the cutoff status from the drop-down list. The options are:

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- All
- Pre CutOff
- Post CutOff

File Name [Optional, Alphanumeric, 50, Search List]
Type the file name or select the file name to view the particular transaction from the Search List.

3. Enter the relevant parameters.

Payment Transaction Enquiry

4. Click **Enquire**. The system displays a list of transactions matching the entered criteria in the **Transactions** tab.

Field Description

Column Name	Description
Network Reference No.	[Display] This column displays the network reference number.
Payment Txn Code	[Display] This column displays the transaction reference number generated by the system.
Account Number	[Display] This column displays the account number of the customer.
Account Title	[Display] This column displays the account title.
Initiation Date	[Display] This column displays the date on which the transaction was performed.
Posting Date	[Display]

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This column displays the posting date of the transaction

Value Date	[Display] This column displays the Value date of the transaction
Amount	[Display] This column displays the remit amount.
Txn Status	[Display] This column displays the status of the transaction.
Message Status	[Display] This column displays the status of the payment message sent.
Payment Type	[Display] This column displays the payment type viz. incoming payment, outgoing payment, SWIFT incoming payment, SWIFT outgoing payment etc.
Post Cutoff Txn	[Display] This column displays the post cutoff transaction (N)

5. Double-click a record to view its details.

6. The system displays the details in the **Transaction Details** tab.

Transaction Details

Field Description

Field Name	Description
Txn Reference No	[Display] This field displays the transaction reference number generated by the system.

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Network	[Display] This field displays the network name.
UTR No	[Display] This field displays the UTR number of the selected transaction.
NEFT Reference No	[Display] This field displays the NEFT reference number.
Txn reference No (16 digit)	[Display] This field displays the 16 digit transaction reference number.
Related reference No (2006)	[Display] This field displays the related reference number.
Transaction Details	
Payment Transaction Code	[Display] This field displays the code of outgoing or incoming payment transaction.
Payment Txn Description	[Display] This field displays the description of the payment transaction.
Transaction Amount	[Display] This field displays the transaction amount.
Service Charge Amount	[Display] This field displays the service charge amount.
Narrative	[Display] This field displays the brief description of the payment transaction.
Reject Code	[Display] This field displays the reject code.
Reject Reason	[Display] This field displays the reason for rejection.
Return Code	[Display] This field displays the return code.
Return Reason	[Display] This field displays the reason for the return.
Cheque No	[Display] This field displays the cheque number.
Cheque Date	[Display] This field displays the date of issue of cheque.
Payment From	[Display] This field displays the account from which the payment is made.
Account Type	[Display] This field displays the account type from which the payment is made.
Account No	[Display] This column displays the account number of the customer.
Sender Transaction	[Display]

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Branch	This field displays the sender transaction branch.
Currency	[Display] This field displays the currency of the amount paid.
Remit Amount	[Display] This field displays the amount remitted.
Net Amount (ACY)	[Display] This field displays the net amount.
Purpose Code	[Display] This field displays the purpose for which this payment was initiated.
Amount in Words	[Display] This field displays the remit amount in words.
Sender's Details	
Sender Email Id	[Display] This field displays the sender's email ID.
Sender Mobile No	[Display] This field displays the sender's Mobile number.
Account Number	[Display] This field displays the sender's account number.
Account Title	[Display] This field displays the title of the account.
Name	[Display] This field displays the name of the bank in which sender's account is maintained.
Branch IFSC Code	[Display] This field displays the branch IFSC code.
Bank Name	[Display] This field displays the name of the sender's bank.
Branch Name	[Display] This field displays the branch name of sender's bank.
Ordering Customer Dtls(5500)1 to 4	[Display] This field displays the RTGS ordering customer details like identification,Name, Address line of Debtor.
Payment Details (7023)1 to 4	[Display] Thjs field displays the details of RTGS payment like Amount in Charges Information, Member Identification in Charges Agent and Instruction Information.
Sender Code/Code	[Display]

Info (7495)	This field displays the sender code.
Account With Inst (6516)	[Display] This field displays the RTGS Account with Institution- Member Identification in Instructed Agent.
Additional Info(7495) 1 to 5	[Display] This field displays RTGS Sender to Receiver additional Information
Additional Info(5551) 1 to 4	[Display] This field displays additional information of RTGS Account with Institution- Ignored.
Code/Code Info(6719) (5551)	[Display] This field displays RTGS Account with Institution- Ignored.
Ordering Inst. IFSC (5517):	[Display] This field displays the RTGS Ordering Institution IFSC Code.
Ordering Inst. Details (5516):	[Display] This field displays the RTGS Ordering Institution details.
Ordering Inst. IFSC (5517):	[Display] This field displays the RTGS Ordering Institution IFSC Code.
Originator of Remit (7002) 1 to 4	[Display] This field displays the RTGS Remit Originator 1 to 4.
Beneficiary Details	
Account No	[Display] This field displays the beneficiary account on which the transaction was activated.
Account Title	[Display] This field displays the title of the beneficiary account.
Name	[Display] This field displays the name of the beneficiary bank.
Bank Name	[Display] This field displays the name of the beneficiary bank.
New Account Number	[Display] This field displays the new beneficiary account number.
Account type	[Display] This field displays the type of account.
Branch Name	[Display] This field displays the branch name of the beneficiary bank.
Beneficiary Inst. IFSC (6521)	[Display] This field RTGS Beneficiary Institution IFSC Code
Branch IFSC Code	[Display] This field displays the branch IFSC code of the beneficiary bank.

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Code/ Code Info (5556)	[Display] This field displays Beneficiary Code - Ignored.
Beneficiary Inst. Details 1 to 4	Beneficiary Inst. Details 1 to 4
Customer Address 1 to 4	[Display] This field displays the NEFT beneficiary customer address.
Transaction Dates	
Value Date	[Display] This field displays the value date of the transaction.
Posting Date	[Display] This field displays the posting date of the transaction.
Initiation Date	[Display] This field displays the transaction dispatch date.
Txn Initiator Id	[Display] This field displays the Id of the user who has initiated the transaction.
Authorizer Id	[Display] This field displays the Id of the officer who has authorized the transaction.
Authorization Time	[Display] This field displays the time at which the authorization of transaction is done.
Last Updated Date/Time	[Display] This field displays the date and time of the last update of the transaction.
Batch Time	[Display] This field displays the batch time
Status	
Transaction Status	[Display] This field displays the transaction status.
Account Status	[Display] This field displays the account status.
Message Status	[Display] This field displays the message status.
Cutoff Status	[Display] This field displays the cut off status.

Audit Trail

Click **Audit Trail** tab to view details.

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Field Description

Field Name	Description
User Id	[Display] This field displays the user Id of the user who has done the changes.
Date	[Display] This field displays the date and timestamp of when the changes done to the transaction.
Transaction Status	[Display] This field displays the transaction status.
Account Status	[Display] This field displays the status of the account related to the payment transaction.
Message Status	[Display] This field displays the message status of the payment transaction at each (on that particular) stage.
N10 Status	[Display] This field displays the N10 status of the payment transaction.
Reason	[Display] This field displays the reason code (stage wise reason).

7. Click **Close**.

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1.3 PM037 - Payment Beneficiary Master Maintenance

Oracle FLEXCUBE allows you to make repeated payments from an account to a given beneficiary. In order to avoid repetition of entering of the beneficiary details, whenever you are transferring funds, you can use this option to capture the details of the beneficiary.

You can add the beneficiary details for a particular account using this option.

Definition Prerequisites

- PM004 - Bank Branch Directory
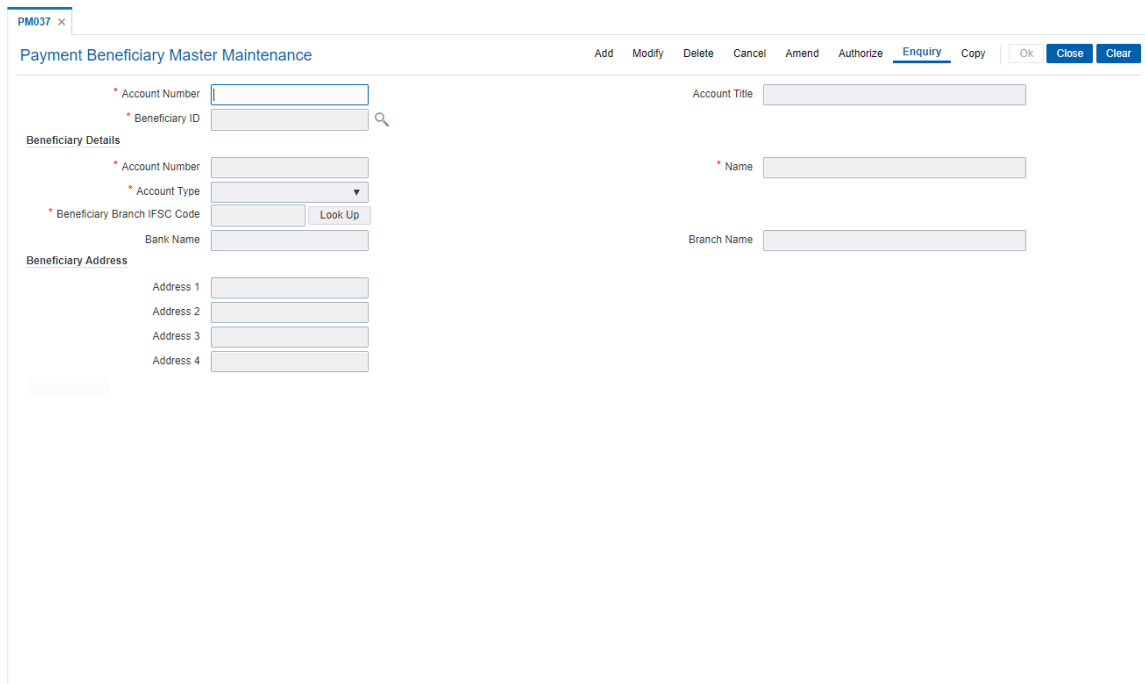
Modes Available

Add, Modify, Delete, Cancel, Amend, Authorize, Enquiry, Copy.

To add the RTGS-NEFT beneficiary details

1. In the **Dashboard** page, Enter the Task Code **PM037** and then click 🔍 or navigate through the menus to **Back Office Transactions > Payments > Payment Beneficiary Master Maintenance**.

2. You will be navigated to **Payment Beneficiary Master Maintenance** screen.

Payment Beneficiary Master Maintenance

Field Description

Field Name	Description
Account Number	[Mandatory, Numeric,16] Type the CASA account number for which the beneficiary is being maintained.
Account Title	[Display] This field displays title of the account.
Beneficiary ID	[Display] This field displays the beneficiary id . It is a unique identification number assigned to a beneficiary for a payment transaction.
Beneficiary Details	
Account Number	[Mandatory, Alphanumeric, 35] Type the beneficiary account number maintained with the external bank.
Name	[Mandatory, Alphanumeric, 50] Type the name of the beneficiary account holder.
Account Type	[Optional, Drop-Down] Select the account type from the drop-down list. The option are: • 10 - Savings Bank • 11 - Current Account • 12 - Overdraft • 13 - Cash Credit • 14 - Loan Account • 40 - NRE
Beneficiary Branch IFSC Code	[Mandatory, Search List] Select the beneficiary branch IFSC code from the Search List. These codes are maintained in the **Bank Branch Directory** (Task Code : PM004) option.
Bank Name	[Display] This field displays the bank name of the beneficiary.
Branch Name	[Display] This field displays the branch name of the beneficiary.
Beneficiary Address	
Address 1,2,3	[Optional, Alphanumeric, 35, Four Lines] Type the address of the beneficiary.

3. Click **Add**.

4. Enter the account number and press the **Tab** or **Enter** key.

5. Enter the beneficiary details.

Payment Beneficiary Master Maintenance

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PM037 ×

Payment Beneficiary Master Maintenance   Add   Modify   Delete   Cancel   Amend   Authorize   Enquiry   Copy   Ok   Close   Clear

* Account Number   7010000000002904   Account Title   AUTO PERSON1

* Beneficiary ID   2

Beneficiary Details

* Account Number   * Name

* Account Type   ▼

* Beneficiary Branch IFSC Code   Look Up

Bank Name   Branch Name   THIRUVANANTHAPURAM 99975

Beneficiary Address

Address 1

Address 2

Address 3

Address 4

6. Click **OK**.

7. The system displays the message "Record Added Authorisation Pending". Click **OK**.

8. The RTGS-NEFT beneficiary details are added once the record is authorised.

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1.4 2054 - RTGS Own Account Transfer

Using this option, Bank can initiate RTGS funds transfer to its own settlement account with RBI. The system internally initiates an R10 (RTGS Own account transfer) message on saving the transaction.

Definition Prerequisites

- PM002 - Payments Transaction Definition
- PM008 - Network Master
- PM039 - Payment Transaction Attribute
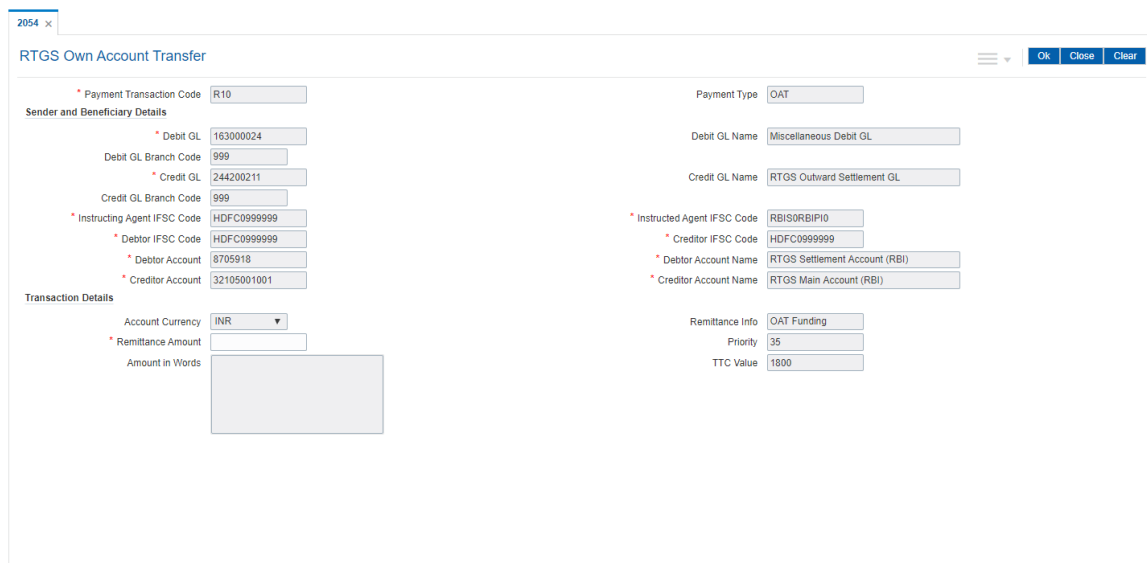
Modes Available

Not Available

To initiate Own Account Transfer

1. In the **Dashboard** page, Enter the Task Code **2054** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > RTGS Own Account Transfer**.

2. You will be navigated to the **RTGS Own Account Transfer** screen.

RTGS Own Account Transfer

Field Description

3. Select the payment transaction code from the Search List.

4. Enter the relevant details in the transaction details section.

5. Click **OK**

6. The system displays the UTR number. Click **OK**.

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1.5 2055 - RTGS Outgoing Payment Initiation

RTGS is the RBI controlled interbank payment system where transactions of higher amount is made. Using this option, the outgoing payment transactions are initiated on behalf of a customer by debiting its account.

Definition Prerequisites

- PM002 - Payments Transaction Definition
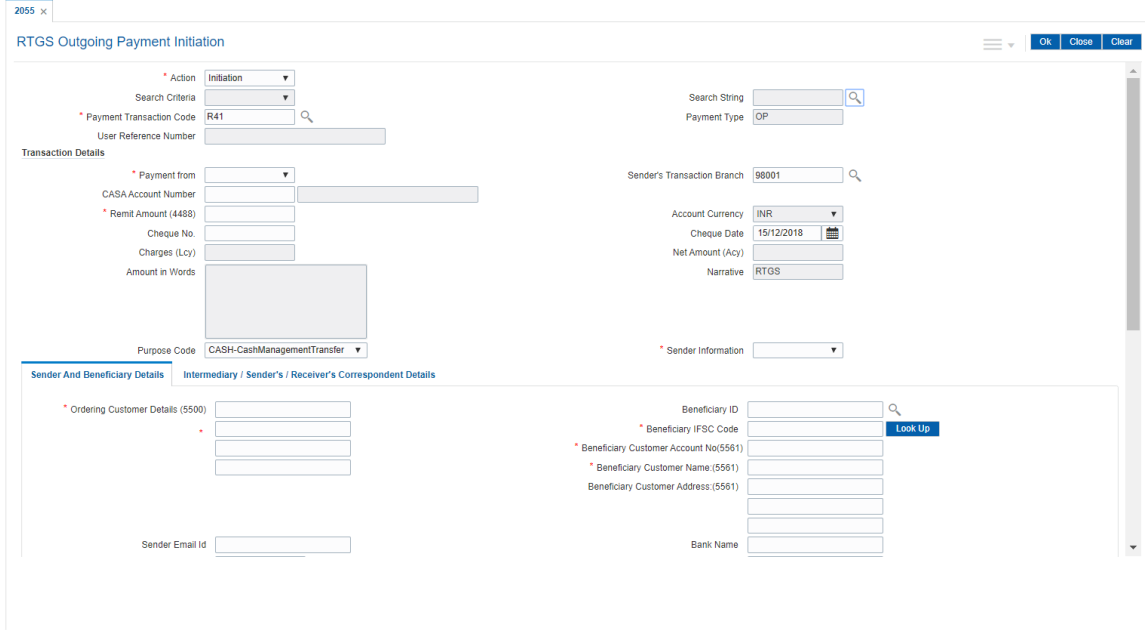
Modes Available

Not Available

To initiate outgoing payment transactions for a customer

1. In the **Dashboard** page, Enter the Task code **2055** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > RTGS Outgoing Payment Initiation**.

2. You will be navigated to **RTGS Outgoing Payment Initiation** screen.

RTGS Outgoing Payment Initiation

Field Description

Field Name	Description
Action	[Mandatory, Drop-Down] Select the action from the drop-down list. The options are: - Initiation - Modify - Delete By default value for this field is initiation and user will be allowed to

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initiate a fresh transaction in this mode.

Search Criteria	[Conditional, Drop-Down]
	Select the search criteria from the drop-down list.
	The options are:
	
	    • Remit Account Number
	    • UTR Number
	
	This field is enabled if **Modify** and **Delete** options are selected from **Action** drop-down list.

Search String	[Conditional, Alphanumeric, 20, Search List] Select the search string from the Search List. This field is enabled if **Modify** and **Delete** options are selected from **Action** drop-down list.
Payment Transaction Code	[Mandatory, Search List] Select the payment transaction code from the Search List. These codes are defined in the **Payment Transaction Definition** (Task Code : PM002) option. Transaction code will be defaulted to R41.
Payment Type	[Display] This field displays the payment type based on the payment transaction code selected in the corresponding field.
User Reference Number	[Optional, Alphanumeric, 40] Type the user reference number assigned to identify the transaction. Only / - ? : ( ) , . ' + space and {}special characters are allowed.
Transaction Details	

Payment From	[Mandatory, Drop-Down]
	Select the type of account from which the outgoing payment is to be initiated from the drop-down list.
	The options are:
	
	    • CASA
	    • GL
	    • LOAN

Sender's Transaction Branch	[Optional, Search List] Select the sender's transaction branch from the Search List. It is the branch which is originating the payment transaction in case it is different from the log in branch.
CASA Account Number	[Conditional, Numeric, 14] Type a valid CASA account number of the customer through which the outgoing payment transaction is initiated. This field is enabled if the **CASA** option is selected in the **Payment From** drop-down list.
Account Currency	[Display] This field displays the account currency.
Remit Amount (4488)	[Mandatory, Numeric,13, Two] Type the amount that is to be remitted.

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The remit amount should be in range maintained in the **Payment Transaction Attributes** (Task Code: PM039) option.

Note: This field will be defaulted to the disbursement amount and disabled for Payment Type 'LOAN'.

GL Account Number	[Conditional, Numeric, Nine] Type a valid GL account number from where the payment has to be initiated. This field is enabled if the **GL** option is selected in the **Payment From** drop-down list.
Loan Account Number	[Conditional, Numeric, 14] Type a valid Loan account number of the customer through which the outgoing payment transaction is initiated. This field is enabled if the Loan option is selected in the **Payment From** drop-down list.
Cheque No.	[Optional, Numeric, 12] Type the cheque number. This field is enabled if the CASA option is selected in the Payment From drop-down list. Note:The system displays error messages for paid, stopped, and invalid cheques.
Cheque Date	[Display] This field displays the cheque date present on the instrument .
Charges(LCY)	[Display] This field displays the service charges to be applied in local currency.
Net Amount(ACY)	[Display] This field displays the net amount to be recovered from the customer on whose behalf an outgoing payment transaction is being initiated. *Net Amount = Total of Payment Amount + Charges*
Amount in words	[Display] This field displays the amount in words as entered in the Remit Amount field.
Narrative	[Display] This field displays the default narrative as 'RTGS'
Purpose Code	[Mandatory, Drop-Down] Select the purpose for which this RTGS payment is being initiated, e.g. Dividend, Pension Payment, Salary Payment, Tax Payment etc. from the Drop-Down.
Sender Information	[Mandatory, Drop-Down] Select the mode of sending sender information to the customer. The options are - DEFAULT- System captures the default e-mail id in the appropriate field so that as part of sending the alerts, lookup can be avoided. - SMS- System defaults the sender mobile number field to the value set in customer master maintenance. - EML- System defaults the sender e-mail Id field to the value set in customer master maintenance. Based on the selection system should populate the necessary values

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in the message.

3. Select the payment transaction code from the Search List.

4. Enter the relevant details in the transaction details section.

Note: At the time of Initiation proper funds management check will be done. If the funds are not sufficient then system displays a message "Account would overdraw ". Supervisor can authorise or reject the transaction. Transaction will not be completed if the reason cannot be overridden (e.g. account blocked) and supervisor will reject the transaction, else a prompt "All the reasons" will be displayed. If the supervisor selects Ok, the transaction will be marked for force debit and send to Authoriser (based on Authorisation Limits). In case of 'Cancel' the focus will move back to the transaction screen and the supervisor can choose to reject the transaction.

RTGS - Outgoing Payment Initiation

5. Enter the required details in the various tabs.

Sender And Beneficiary Details

Field Description

Column Name	Description
Ordering Customer Details (5500)	[Alphanumeric, 35, 4 lines] Type the sender's bank account number, name of the sender and address. Lines 1, 2 are mandatory and lines 3, 4 are optional. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Beneficiary ID	[Conditional, Search List] Select the beneficiary ID from the Search List. This field is enabled if the **CASA** option is selected in the **Payment From** drop-down list.
Beneficiary IFSC Code	[Mandatory, Alphanumeric, 11, Search List] Type the IFSC code of the beneficiary bank receiving the remittance or select it from the Search List. Note: IFSC code search field accept only capital letters so that when the user inputs IFSC code in small letter system will receive it as capital letters. System should not display own bank IFSC code in payment initiation screen.
Beneficiary Customer Account No. (5561)	[Mandatory, Alphanumeric, 34] Type the valid beneficiary customer's account number.
Beneficiary Customer Name (5561)	[Mandatory, Alphanumeric, 35] Type the name of the beneficiary
Beneficiary Customer Address (5561)	[Mandatory, Alphanumeric, 35] Type the name of the beneficiary, address and place of residence. The first line is mandatory. Only **/ - ? : ( ) , . ' + space** special

characters are allowed.

Sender Email ID	[Mandatory, Alphanumeric, 62] Type the e-mail Id to which the response message is to be delivered. By default system displays the customer e-mail id if sender information is selected as EML. Only /_ @ .. special characters are allowed.
Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Sender Mobile No	[Optional, Alphanumeric, 13] Type the sender mobile number in the below mentioned format. If country is India, number following country code will be 10 digits. This should allow only '+' as special character, in the first position, and remaining digits will be Numeric. First three digits are the Country Code followed by the Mobile Number.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.
Payment Details (7023)	[Optional, Alphanumeric, 35, 4 Lines] Type the payments details. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Charges Details (7028)	[Optional, Alphanumeric, Three] Type the charges details.
Sender to Receiver Info Code (7495)	[Optional, Drop-Down] Select the code from the drop-down list. The options are: - NONE - EOD - FUND - IDLIB - NRE - RETURN - FAST - URGENT This field displays the **NRE** option in the drop-down list if the NRE account number is used for payment initiation.
Code Info (7495)	[Optional, Alphanumeric, 25] Type the code related information. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Additional Info 1,2,3,4,5 (7495)	[Conditional, Alphanumeric, 5 lines, 33] Type additional information related to the code. If the **Return** option is selected in the **Sender to Receiver Info Code** drop-down list, then the Additional Info 1 and 2 are mandatory. By default, Additional Info 1 displays the UTR number of the original transaction and Additional Info 2 displays the Reason for Return. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Account with	[Optional, Drop-Down]

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Institution	Select the appropriate option from the drop-down list. The options are: • 6516 • 6719 • 5551
Account with Institution IFSC (6516)	[Conditional, Search List] Select the beneficiary bank IFSC code from the Search List. This field is enabled if the **6516** option is selected in the **Account with Institution** drop-down list.
Bank Name	[Display] This field displays the bank name based on the account with institution IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the account with institution IFSC Code selected.
Code (6719)	[Conditional, Drop-Down] Select the appropriate option from the drop-down list. The options are: • Credit • Debit This field is enabled if the **6719** option is selected in the **Account with Institution** field.
Code Info (6719)	[Conditional, Alphanumeric, 32] Type the name of the beneficiary bank and other details. This field is enabled if the **6719** option is selected in the **Account with Institution** drop-down list.
Additional Information (6719)	[Conditional, Alphanumeric, 35] Type any additional details related to the beneficiary bank. This field is enabled if the **6719** option is selected in the **Account with Institution** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Code (5551)	[Mandatory, Drop-Down] Select the appropriate option from the drop-down list. The options are: • C-Credit • D-Debit This field is enabled if the **5551** option is selected in the **Account with Institution** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Code Info (5551)	[Conditional, Alphanumeric, 32] Type the name of the beneficiary bank and other details. This field is enabled if the **5551** option is selected in the **Account with Institution** drop-down list.

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Additional Info 1,2,3,4,5 (5551)	[Conditional, Alphanumeric, 35] Type any additional details related to the beneficiary bank. This field is enabled if the **5551** option is selected in the **Account with Institution** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Ordering Institution	[Optional, Drop-Down] Select the appropriate option from the drop-down list. The options are: 5517 5516
Ordering Institution IFSC (5517)	[Conditional, Search List] Select the ordering institution IFSC code from the Search List. It is the sending branch's IFSC code. It is a unique code used for NEFT and RTGS. This field is enabled if the **5517** option is selected in the **Ordering Institution** drop-down list.
Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.
Ordering Institution Details (5516)	[Conditional, Alphanumeric, 35, 4 lines] Type the ordering institution details such as the name of the exchange house and intermediary institution from which originating banks have received the money. This field is enabled if the **5516** option is selected in the **Ordering Institution** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.

Intermediary / Sender's /Receiver's Correspondent Details

Field Description

Field Name	Description
Sender's Correspondent	[Optional, Drop-Down] Select the appropriate option from the drop-down list. The options are : • 5518 • 6717 • 5521
Sender's Correspondent IFSC (5518)	[Conditional, Search List] Select the IFSC code of the bank receiving the remittance for onward transmission to the beneficiary's bank from the Search List. This field is enabled if the **5518** option is selected in the **Sender's Correspondent** drop-down list.
Code (6717)	[Conditional, Drop-down] Select the appropriate option from the drop-down list. The options are: • C-Credit • D-Debit This field is enabled if the **6717** option is selected in the **Sender's Correspondent** drop-down list.
Code Info (6717)	[Conditional, Alphanumeric, 32] Type the name of the bank receiving the remittance for onward transmission to the beneficiary's bank. This field is enabled if the **6717** option is selected in the **Sender's Correspondent** drop-down list. Only **/ - ? : ( ) , . ' +** space special characters are allowed.
Additional Information (6717)	[Conditional, Alphanumeric, 35] Type the name and other details of the bank receiving the remittance for onward transmission to the beneficiary's bank. This field is enabled only if the **6717** option is selected in the **Sender's Correspondent** drop-down list. Only **/ - ? : ( ) , . ' +** space special characters are allowed.
Code (5521)	[Conditional, Drop-down] Select the appropriate option from the drop-down list. The options are: • C-Credit • D-Debit This field is enabled if the **5521** option is selected in the **Sender's Correspondent** drop-down list. Only **/ - ? : ( ) , . ' +** space special characters are allowed.
Code Info (5521)	[Conditional, Alphanumeric, 32] Type the name of the bank receiving the remittance for onward transmission to the beneficiary's bank. This field is enabled if the **5521** option is selected in the **Sender's**

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Correspondent drop-down list.

Additional Info 1, 2,3,4 (5521)	[Conditional, Alphanumeric, 35, Four Lines] Type name and other details of the bank receiving the remittance for onward transmission to the beneficiary's bank. This field is enabled if the **5521** option is selected in the **Sender's Correspondent** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Receiver's Correspondent	[Optional, Drop-Down] Select the appropriate option from the drop-down list. The options are: 6500 6718 5526
Receiver's Correspondent IFSC (6500)	[Conditional, Search List] Select the IFSC code of the beneficiary bank from the Search List. This field is enabled if the **6500** option is selected in the **Receiver's Correspondent** drop-down list.
Code (6718)	[Conditional, Drop-Down] Select the appropriate option from the drop-down list. The options are: - Credit - Debit This field is enabled if the **6718** option is selected in the **Receiver's Correspondent** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Code Info (6718)	[Conditional, Alphanumeric, 32] Type the name of the beneficiary bank and other details. This field is enabled if the **6718** option is selected in the **Receiver's Correspondent** drop-down list.
Additional Information (6718)	[Conditional, Alphanumeric, 35] Type any additional details related to the beneficiary bank. This field is enabled if the **6718** option is selected in the **Receiver's Correspondent** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Code (5526)	[Conditional, Drop-Down] Select the appropriate option from the drop-down list. The options are: - Credit - Debit This field is enabled if the **5526** option is selected in the **Receiver's Correspondent** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Code Info (5526)	[Conditional, Alphanumeric, 32] Type the name of the beneficiary bank and other details. This field is enabled if the **5526** option is selected in the **Receiver's**

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	Correspondent drop-down list
Additional Info 1, 2,3,4 (5526)	[Conditional, Alphanumeric, 4 lines, 35] Type additional details related to the name of the beneficiary bank. These field is enabled if the **5526** option is selected in the **Receiver's Correspondent** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Intermediary	[Conditional, Drop-Down] Select the appropriate option from the drop-down list. The options are: • 6511 • 5546
Intermediary IFSC (6511)	[Conditional, Picklist] Select the IFSC code of the intermediary bank from the Search List. This field is enabled if the **6511** option is selected in the **Intermediary** drop-down list.
Code (5546)	[Conditional, Drop-Down] Select the appropriate option from the drop-down list. The options are: • Credit • Debit This field is enabled if the **5546** option is selected in the **Intermediary** drop-down list.
Code Info (5546)	[Conditional, Alphanumeric, 32] Type the name of the Intermediary Bank and other details. This field is enabled if the **5546** option is selected in the **Intermediary** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Additional Info 1,2,3,4 (5546)	[Conditional, Alphanumeric, 35, 4 lines] Type additional details related to the name of the intermediary bank. This field is enabled if the **5546** option is selected in the **Intermediary** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.

6. Click **OK**.

Note: Concurrency Issue: If at the same time two users (teller and supervisor) trying to access the same transaction then whoever is first committed the transaction will be considered as final i.e. if authorizer has authorized the transaction then the same cannot be amended/ canceled/ Modify / Delete by the teller, and a message "Transaction is already authorized, can't be modified or canceled" or vice versa will be displayed. If user has amended the transaction then a message will be shown to the authorizer on committing the transaction as "Transaction is already modified or deleted, can't be authorized".

7. The system displays the UTR number. Click **OK**.

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1.6 2056 - RTGS Bank Payment

RTGS is an RBI controlled interbank payment system where transactions of higher amounts are made. Using this option, outgoing payment transactions can be initiated through this payment network for bank's own transactions such as deployment of funds under treasury operations to other money market player or disbursement of high value loan amount to a beneficiary account maintained with the other banks.

Definition Prerequisites

- PM002 - Payments Transaction Definition

Modes Available

Not Available

To initiate RTGS bank payment

1. In the **Dashboard** page, Enter the Task code **2056** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > RTGS Bank Payment**.

2. You will be navigated to **RTGS Bank Payment** screen.

RTGS Bank Payment

Field Description

Field Name	Description
Action	[Mandatory, Drop-Down] Select the action from the drop-down list. The options are: - Initiation - Modify

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- Delete

By default value for this field is initiation and user will be allowed to initiate a fresh transaction in this mode.

Search Criteria	[Conditional, Drop-Down] Select the search criteria from the drop-down list. The options are: - Remit Account Number - UTR Number This field is enabled if **Modify** and **Delete** options are selected from **Action** drop-down list.
Search String	[Conditional, Alphanumeric, 20, Search List] Select the search string from the Search List. This field is enabled if **Modify** and **Delete** options are selected from **Action** drop-down list.
Payment Transaction Code	[Mandatory, Search List] Select the payment transaction code from the Search List. These codes are defined in the **Payment Transaction Definition** (Task Code : PM002) option. Transaction code will be defaulted to R42.
Payment Type	[Display] This field displays the payment type based on the payment transaction code selected in the corresponding field.
User Reference Number	[Optional, Alphanumeric, 40] Type the user reference number assigned to identify the transaction. Only / - ? : ( ) , . ' + space and {} special characters are allowed.
Related Reference Number (2006)	[Mandatory, Alphanumeric, 16] Type the transaction reference number of the received inward credit message at bank branch that is returned. This number is entered if an incoming credit is rejected and manually sent out as an outgoing payment. This field is mandatory if the following payment codes are selected from the **Payment Transaction Code** Search List : - RTGS - Reject of incoming Payment to Bank (R42) - Reject of Incoming Payment to Customer Only / - ? : ( ) , . ' + space special characters are allowed.
Transaction Details	
Payment From	[Mandatory, Drop-Down] Select the type of account from which the outgoing payment is to be initiated from the drop-down list. The options are: - CASA - GL
Sender's Transaction Branch	[Mandatory, Search List] Select the transaction branch from the Search List.

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	It is the branch which is originating the payment transaction in case it is different from the log in branch.
CASA Account Number	[Conditional, Numeric, 14] Type a valid CASA account number of the customer through which the outgoing payment transaction is initiated. The account title is displayed in the adjacent field. This field is enabled if the **CASA** option is selected in the **Payment From** drop-down list.
GL Account Number	[Conditional, Numeric, Nine] Type a valid GL account number from where the outgoing payment transaction has to be initiated. The GL code description is displayed in the adjacent field. This field is enabled if the **GL** option is selected in the **Payment From** drop-down list.
Loan Account Number	[Conditional, Numeric, 14] Type a valid Loan account number of the customer through which the outgoing payment transaction is initiated. The account title is displayed in the adjacent field. This field is enabled if the Loan option is selected in the Payment From drop-down list.
Remit Amount (4488)	[Mandatory, Numeric, 13, Two] Type the amount that is to be remitted. The remit amount should be in the range maintained in the **Payment Transaction Attributes** (Task Code: PM039) option. **Note**: This field will be defaulted to the disbursement amount and disabled for Payment Type 'LOAN'.
Account Currency (4488)	[Display] This field displays the account currency.
Account Type	[Mandatory, Drop-Down] Select the account type from the drop-down list. The option are: • 10 - Savings Bank • 11 - Current Account • 12 - Overdraft • 13 - Cash Credit • 14 - Loan Account • 40 – NRE • 50 - Cash • 51 - Indo - Nepal • 52 – Credit Card
Cheque No.	[Optional, Numeric, 12] Type the cheque number. Note:The system displays error messages for paid, stopped, and invalid cheques.
Cheque Date	[Display] This field displays the cheque date present on the instrument and normally be the date at which clearing process is run.

Charges (LCY)	[Display] This field displays the service charges applied in local currency.
Net Amount (ACY)	[Display] This field displays the net amount to be recovered from the customer who is initiating an outgoing payment transaction. `Net Amount = Total of Account Amount + Charges`
Amount in words	[Display] This field displays the amount in words as entered in the Remit Amount field.
Payment Details/ Narrative	[Display] This field displays the default narrative **RTGS**.
Purpose Code	[Mandatory, Drop-Down] Select the purpose for which this RTGS payment is being initiated, e.g. Dividend, Pension Payment, Salary Payment, Tax Payment etc. from the Drop-Down.

3. Select the payment transaction code from the Search List.

4. Enter the relevant details in the transaction details.

Note: At the time of Initiation proper funds management check will be done. If the funds are not sufficient then system displays a message "Account would overdraw ". Supervisor can authorize or reject the transaction. Transaction will not be completed if the reason cannot be overridden (e.g. account blocked) and supervisor will reject the transaction, else a prompt "All the reasons" will be displayed. If the supervisor selects Ok, the transaction will be marked for force debit and send to Authoriser (based on Auth Limits). In case of 'Cancel' the focus will move back to the transaction screen and the supervisor can choose to reject the transaction.

Sender And beneficiary Details

5. Enter the required details in the various tabs.

[Field Description](#)

Column Name	Description
Ordering Institution	[Optional, Drop-Down] Select the ordering institution from the drop-down list. The options are: • 5517 • 5516
Beneficiary Institution	[Mandatory, Drop- Down] Select the beneficiary institution from the drop-down list. The options are: • 6521 • 5556
Beneficiary ID	[Conditional, Search List] Select the beneficiary Id from the Search List. This field is enabled if the **CASA** option is selected in the **Payment From** drop-down list.
Ordering Institution IFSC (5517)	[Conditional, Search List] Select the sending branch's IFSC code from the Search List. It is a unique code used for NEFT and RTGS. This field is enabled if the **5517** option is selected in the **Ordering Institution** drop-down list.
Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.
Ordering Institution Details (5516)	[Conditional, Alphanumeric, 35, 4 lines] Type the ordering institution details such as the name of the exchange house and intermediary institution from which originating banks have received the money. This field is enabled if the **5516** option is selected in the **Ordering Institution** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Beneficiary Institution IFSC Code (6521)	[Mandatory, Numeric, 11, Search List] Type the beneficiary institution IFSC code or select it form the Search List. **Note**: IFSC code search field accept only capital letters so that when the user inputs IFSC code in small letter system will receive it as capital letters. System should not display own bank IFSC code in payment initiation screen
Code (5556)	[Conditional, Drop-Down] Select the appropriate option from the drop-down list. The options are: • Credit

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	• Debit
	This field is enabled if the **5556** option is selected in the **Beneficiary Institution** drop-down list.
Code Info	[Conditional, Alphanumeric, 34]
	Type the name of the beneficiary bank.
	This field is enabled if the **5556** option is selected in the **Beneficiary Institution** drop-down list.
	Only **/ - ? : ( ) , . ' +** space special characters are allowed.
Beneficiary Institution Details	[Conditional, Alphanumeric, 35, 4 lines]
	Type the beneficiary institution details.
	This field is enabled if the **5556** option is selected in the **Beneficiary Institution** drop-down list.
	Only **/ - ? : ( ) , . ' +** space special characters are allowed.
Bank Name	[Display]
	This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display]
	This field displays the branch name based on the IFSC Code selected.
Sender to Receiver Information Code	[Optional, Drop-Down]
	Select the code from the drop-down list.
	The options are:
	• NONE
	• EOD
	• FUND
	• IDLIB
	• FAST
	• NRE
	• RETURN
	• URGENT
	This field displays the **NRE** option in the drop-down list if the NRE account number is used for payment initiation.
Code Info	[Optional, Alphanumeric, 25]
	Type the code related information.
Additional Info 1,2,3,4,5	[Conditional, Alphanumeric, 33, 5 lines]
	Type additional information related to the code.
	If the **Return** option is selected in the **Sender to Receiver Info Code** drop-down list, then the Additional Info 1 and 2 are mandatory.
Account with Institution	[Optional,Drop-Down]
	Select the account with institution from the drop-down list.
	The options are:
	• 6516
	• 6719
	• 5551
Account with	[Conditional, Search List]

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Institution IFSC (6516)	Select the beneficiary bank IFSC code from the Search List. This field is enabled if the **6516** option is selected in the **Account with Institution** drop-down list. System should not display own bank IFSC code in payment initiation screen
Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.
Code (6719)	[Conditional, Drop-down] Select the appropriate code from the drop-down list. The options are: - Credit - Debit This field is enabled if the **6719** option is selected in the **Account with Institution** drop-down list.
Code Info	[Conditional, Alphanumeric, 34] Type the name of the beneficiary bank and other details. This field is enabled if the **6719** option is selected in the **Account with Institution** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Additional Information	[Conditional, Alphanumeric, 35] Type any additional details related to the beneficiary bank. This field is enabled if the **6719** option is selected in the **Account with Institution** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Code (5551)	[Conditional, Drop-down] Select the appropriate code from the drop-down list. The options are: - Credit - Debit This field is enabled if the **5551** option is selected in the **Account with Institution** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Code Info	[Conditional, Alphanumeric, 34] Type the name of the beneficiary bank. This field is enabled if the **5551** option is selected in the **Account with Institution** drop-down list.
Additional Info 1,2,3,4	[Conditional, Alphanumeric, 35, 4 Lines] Type additional information related to the code. This field is enabled if the **5551** option is selected in the **Account with Institution** drop-down list. Only **/ - ? : ( ) , . ' + space** special characters are allowed.

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Intermediary / Sender's /Receiver's Correspondent Details

Field Description

Field Name	Description
Sender's Correspondent	[Optional, Drop-down] Select the sender's correspondent code from the drop-down list. The options are : • 5518
Sender's Correspondent IFSC (5518)	[Conditional, Search List] Select the IFSC code of the bank receiving the remittance for onward transmission to the beneficiary's bank from the Search List. This field is enabled if the **5518** option is selected in the **Sender's Correspondent** drop-down list.
Code (6717)	[Conditional, Drop-down] Select the appropriate option from the drop-down list. The options are: • Credit • Debit This field is enabled if the **6717** option is selected in the **Sender's Correspondent** drop-down list.
Code Info	[Conditional, Alphanumeric, 34] Type the name of the bank receiving the remittance. This field is enabled if the **6717** option is selected in the **Sender's Correspondent** drop-down list.
Additional Information	[Conditional, Alphanumeric, 35] Type additional details of the bank.

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	This field is enabled if the **6717** option is selected in the **Sender's Correspondent** drop-down list.
Code (5521)	[Conditional, Drop-Down] Select the appropriate code from the drop-down list. The options are: • Credit • Debit This field is enabled if the **5521** option is selected in the **Sender's Correspondent** drop-down list.
Code Info	[Conditional, Alphanumeric, 34] Type the name of the bank receiving the remittance. This field is enabled if the **5521** option is selected in the **Sender's Correspondent** drop-down list.
Additional Info 1, 2,3, 4	[Conditional, Alphanumeric, 35, Four Lines] Type the additional details. This field is enabled if the **5521** option is selected in the **Sender's Correspondent** drop-down list.
Receiver's Correspondent	[Optional, Drop-Down] Select the receiver's correspondent from the drop-down list. The options are: • 6500 • 6718 • 5526
Receiver's Correspondent IFSC (6500)	[Conditional, Search List] Select the IFSC code of the beneficiary bank from the Search List. This field is enabled if the **6500** option is selected in the **Receiver's Correspondent** drop-down list.
Code (6718)	[Conditional, Drop-Down] Select the appropriate code from the drop-down list. The options are: • Credit • Debit This field is enabled if the **6718** option is selected in the **Receiver's Correspondent** drop-down list.
Code Info	[Conditional, Alphanumeric, 34] Type the name of the beneficiary bank and other details. This field is enabled if the **6718** option is selected in the **Receiver's Correspondent** drop-down list.
Additional Information	[Conditional, Alphanumeric, 35] Type any additional details related to the beneficiary bank. This field is enabled if the **6718** option is selected in the **Receiver's Correspondent** drop-down list.
Code (5526)	[Conditional, Drop-Down] Select the appropriate code from the drop-down list.

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The options are:

- Credit
- Debit

This field is enabled if the **5526** option is selected in the **Receiver's Correspondent** drop-down list.

Code Info	[Conditional, Alphanumeric, 34] Type the name of the beneficiary bank and other details. This field is enabled if the **5526** option is selected in the **Receiver's Correspondent** drop-down list.
Additional Info 1, 2,3,4	[Conditional, Alphanumeric, 35, 4 lines] Type additional details related to the beneficiary bank. This field is enabled if the **5526** option is selected in the **Receiver's Correspondent** drop-down list.
Intermediary	[Optional, Drop-Down] Select the appropriate intermediary from the drop-down list. The options are: • 6511 • 5546
Intermediary IFSC (6511)	[Conditional, Alphanumeric, 11, Search List] Type the IFSC code of the intermediary bank or select it from the Search List. This field is enabled if the **6511** option is selected in the **Intermediary** drop-down list.
Code (5546)	[Conditional, Drop-Down] Select the appropriate code from the drop-down list. The options are: • Credit • Debit This field is enabled if the **5546** option is selected in the **Intermediary** drop-down list.
Code Info	[Conditional, Alphanumeric, 34] Type the name of the intermediary bank and other details. This field is enabled if the **5546** option is selected in the **Intermediary** drop-down list.
Additional Info 1,2,3,4	[Conditional, Alphanumeric, 35, 4 lines] Type additional details related to the intermediary bank. This field is enabled if the **5546** option is selected in the **Intermediary** drop-down list.

6. Click **OK**.

7. The system displays the UTR number. Click **OK**.

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1.7 2057 - NEFT Outgoing Payment Initiation

NEFT is an interbank payment network regulated by RBI. This network is used for smaller amounts. Using this option you can initiate the outgoing payment transaction through NEFT payment network. The details such as IFSC code and sender's detail are required for the transaction.

Definition Prerequisites

- PM002 - Payments Transaction Definition

Modes Available

Not Available

To initiate NEFT outgoing payments

1. In the **Dashboard** page, Enter the Task code **2057** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > NEFT Outgoing Payment Initiation**.

2. You will be navigated to **NEFT Outgoing Payment Initiation** screen.

NEFT Outgoing Payment Initiation

Field Description

Field Name	Description
Action	[Mandatory, Drop-Down] Select the action from the drop-down list. The options are: • Initiation • Modify • Delete By default value for this field is initiation and user will be allowed to initiate a fresh transaction in this mode.

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Search Criteria	[Conditional, Drop-Down] Select the search criteria from the drop-down list. The options are: - Remit Account Number - UTR Number This field is enabled if **Modify** and **Delete** options are selected from **Action** drop-down list.
Search String	[Conditional, Alphanumeric, 20, Search List] Select the search string from the Search List. This field is enabled if **Modify** and **Delete** options are selected from **Action** drop-down list.
Payment Transaction Code	[Mandatory, Search List] Select the payment transaction code from the Search List. These codes are defined in the **Payment Transaction Definition** (Task Code : PM002) option. Transaction code will be defaulted to N06.
Payment Type	[Display] This field displays the payment type based on the Payment Transaction Code selected in the corresponding field.
User Reference Number	[Optional, Alphanumeric, 40] Type the user reference number assigned to identify the transaction. Only **/ - ? : ( ) , . ' + space and {}** special characters are allowed.
Related Reference Number (2006)	[Optional, Alphanumeric, 16] Type the transaction reference number of the received inward credit message which is returned. This number is entered in case an incoming credit is being rejected and manually sent out as an outgoing payment. Only **/ - ? : ( ) , . ' + space** special characters are allowed.
Transaction Details	
Payment from	[Mandatory, Drop-Down] Select the type of account from which the outgoing payment is to be initiated from the drop-down list. The options are: - CASA - GL - LOAN This value will be defaulted to 'GL' if Payment Transaction Code selected is 'N06CASH'.
Sender's Transaction Branch	[Mandatory, Search List] Select the transaction branch from the Search List. It is the branch which is originating the payment transaction.
CASA Account Number	[Conditional, Numeric, 16] Type a valid CASA/ LOAN account number of the customer for whom the outgoing payment transaction is initiated. The account title is displayed in the adjacent field.

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	This field is enabled and mandatory if the **CASA/ LOAN** option is selected in the **Payment From** drop-down list.
GL Account Number	[Conditional, Numeric, Nine, Search List] Type a valid GL account number from where the payment has to be initiated or select it from the Search List. The GL description is displayed in the adjacent field. For outgoing payment transactions, both asset and liability type of GL are allowed. This field is enabled and mandatory if the **GL** option is selected in the **Payment From** drop-down list. This value will be defaulted to the Cash Vault GL from Bank Master if Payment Transaction Code selected is 'N06CASH'.
Sender's Account Number	[Mandatory, Numeric, 16] Type the account number from which the payment is originated. It can be an external account number. This account number is mapped to the Sending Customer Account Number (6021) in the NEFT message (N06). By default it displays the CASA or GL account number entered based on the option selected in the **Payment From** drop-down list. Only **/ ( ) - . , + { } ' ? :** special characters are allowed.
Account Title	[Display] This field displays the name of the account holder.
Cheque No.	[Optional, Numeric, 12] Type the cheque number. This field is enabled if the **CASA** option is selected in the **Payment From** drop-down list. Note:The system displays error messages for paid, stopped, and invalid cheques.
Cheque Date	[Display] This field displays the cheque date present on the instrument .
Account Type	[Mandatory, Drop-Down] Select the account type of the sending customer from the drop-down list. These account types are given by RBI. The options are: • 10 - Savings Bank • 11 - Current Account • 12 - Overdraft • 13 - Cash Credit • 14 - Loan Account • 40 - NRE • 50 - Cash • 51- Indo Nepal • 52 - Credit Card If the Payment Transaction Code is selected for Outgoing Payment transaction against Cash, the system displays the value as 50 - Cash

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and for Outgoing Payment transaction Indo Nepal, it displays the value as 51- Indo Nepal.

Note: On entering a loan account number, this field is defaulted to 14- Loan Account and cannot be edited.

Currency (4488)	[Display] This field displays the account currency.
Remit Amount (4488)	[Mandatory, Numeric, 13, Two] Type the amount to be remitted. The remit amount should be in the range maintained in the **Payment Transaction Attributes** (Task Code: PM039) option. **Note**: This field will be defaulted to the disbursement amount and disabled for Payment Type 'LOAN'.
Charges (LCY)	[Display] This field displays the service charges to be applied in local currency.
Net Amount (ACY)	[Display] This field displays the net amount to be recovered from the customer initiating an outgoing payment transaction. *Net Amount = Total of Account Amount + Charges.*
Amount in words	[Display] This field displays the amount in words as entered in the Remit Amount field.
Narrative	[Display] This field displays the default narrative as **NEFT**.
Sender Information	[Mandatory, Drop-Down] Select the mode of sending sender information to the customer. The options are • DEFAULT- System captures the default e-mail id in the appropriate field so that as part of sending the alerts, lookup can be avoided. • SMS- System defaults the sender mobile number field to the value set in customer master maintenance. • EML- System defaults the sender e-mail Id field to the value set in customer master maintenance. Based on the selection system should populate the necessary values in the message.
Sender Bank Details	
Sending Branch IFSC Code (5756)	[Mandatory, Alphanumeric,11, Search List] Select the sending branch IFSC code from the Search List. It is a unique code used for **NEFT** and **RTGS**.
Bank Name	[Display] This field displays the bank name based on the account with institution IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the account with institution

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IFSC Code selected.

Sender to Receiver Information (7495)	[Optional, Alphanumeric, 35, 6 Lines] Type the remittance information from sender to receiver. Following Special characters should not be allowed (){}:/¿-+
Sender Email ID	[Mandatory, Alphanumeric, 62] Type the e-mail Id to which the response message is to be delivered. By default system displays the customer e-mail id if sender information is selected as EML. Only /_ @ .. special characters are allowed.
Sender Mobile No	[Optional, Alphanumeric, 13] Type the sender mobile number in the below mentioned format. If country is India, number following country code will be 10 digits. This should allow only '+' as special character, in the first position, and remaining digits will be Numeric. First three digits are the **Country Code** followed by the **Mobile Number**. By default system displays the customer mobile number if sender information is selected as SMS.
Originator of the Remittance (7002)	[Mandatory, Alphanumeric, 35, Four lines] Type the account details of the sending customer. You can input any details of the originator such as address, contact number or any other identification details. All special characters are allowed.
Beneficiary Details	
Beneficiary ID	[Conditional, Search List] Select the beneficiary ID from the Search List. The beneficiary ids are maintained in the **RTGS-NEFT-Beneficiary Master Maintenance** (Task Code: PM037) option. This field is applicable if the **CASA** option is selected in the **Payment From** drop-down list.
Beneficiary Customer Name (6081)	[Mandatory, Numeric, 50] Type the beneficiary customer's account name. All special characters are allowed.
Beneficiary Account Number (6061)	[Mandatory, Alphanumeric, 35] Type the beneficiary account number to which the outgoing payments transaction is to be initiated.
Beneficiary Customer Address (5565)	[Optional, Alphanumeric, 35,Four lines] Type the beneficiary customer address. All special characters are allowed.
Beneficiary Account Type (6310)	[Optional, Drop-Down] Select the beneficiary account type from the Search List. The options are: • 10 - Savings Bank • 11 - Current Account

- 12 - Overdraft
- 13 - Cash Credit
- 14 - Loan Account
- 40 - NRE

Beneficiary Branch IFSC Code	[Mandatory, Search List] Select the beneficiary IFSC code from the Search List. System should not display own bank IFSC code in payment initiation screen.
Bank Name	[Display] This field displays the bank name based on the account with institution IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the account with institution IFSC Code selected.

3. Select the payment transaction code from the Search List.

Note: At the time of Initiation proper funds management check will be done. If the funds are not sufficient then system displays a message "Account would overdraw ". Supervisor can authorize or reject the transaction. Transaction will not be completed if the reason cannot be overridden (e.g. account blocked) and supervisor will reject the transaction, else a prompt "All the reasons" will be displayed. If the supervisor selects Ok, the transaction will be marked for force debit and send to Authoriser (based on Auth Limits). In case of 'Cancel' the focus will move back to the transaction screen and the supervisor can choose to reject the transaction.

4. Select the type of account from the list.

5. Enter the other relevant transaction, sender bank and beneficiary details.

NEFT Outgoing Payment Initiation

6. Click **OK**.

Note: Concurrency Issue: If at the same time two users (teller and supervisor) trying to access the same transaction then whoever is first committed the transaction will be considered as final i.e. if authorizer has authorized the transaction then the same cannot be amended/canceled/ Modify / Delete by the teller, and a message "Transaction is already authorized, can't be modified or canceled" or vice versa will be displayed. If user has amended the transaction then a message will be shown to the authorizer on committing the transaction as "Transaction is already modified or deleted, can't be authorized".

7. The system displays the NEFT Reference number. Click **OK**.

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1.8 PMM02 - Payment Mandate Maintenance

Using this option, you can maintain Debit and Credit mandate for ACH and ECS payment modes for both sponsor and destination banks.

Definition Prerequisites

- PM056 - Payment File Provider Details
- PM004 - Bank Branch Directory
- BAM40 - Reason Code Maintenance
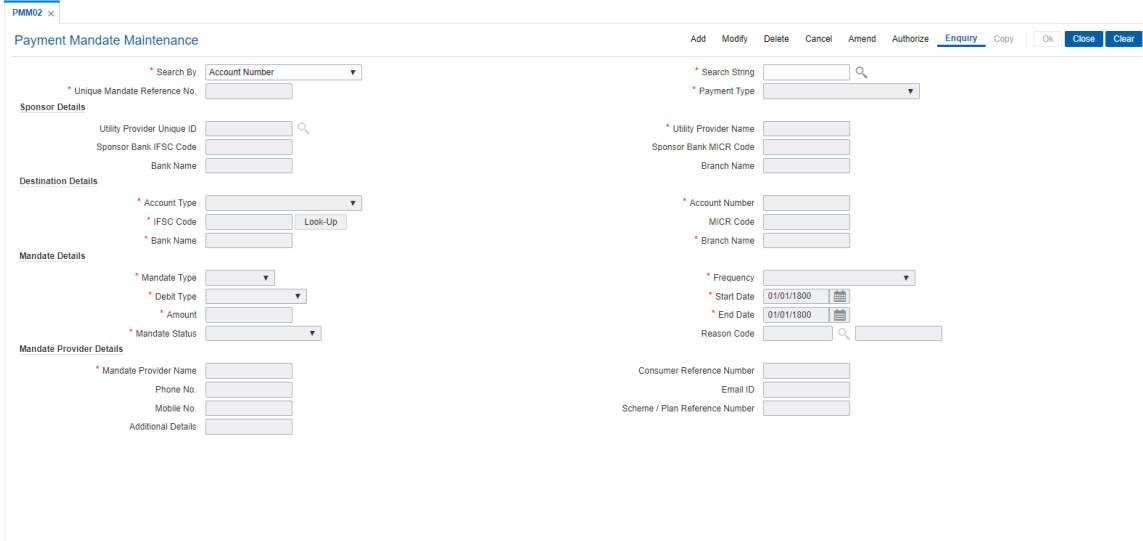
Modes Available

Add, Modify, Delete, Cancel, Amend, Authorize, Enquiry. For more information on the procedures of every mode, refer to **Standard Maintenance Procedures.**

To perform Payments Mandate Maintenance

1. In the **Dashboard** page, Enter the Task code **PMM02** and then click 🔍 or navigate through the menus to **Back Office Transactions > Payments > Payment Mandate Maintenance**.

2. You will be navigated to **Payment Mandate Maintenance** screen. Click **Add.**

Payment Mandate Maintenance

Field Description

Field Name	Description
Search By	[Mandatory, Drop Down] Select the criteria on which to search from the drop down list. The options are: • UMRN Number • Account Number • Consumer Reference Number
Search String	[Mandatory, Alphanumeric, 30]

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	Enter the search string based on the selected search by option to perform the search.
Unique Mandate Reference No.	[Mandatory, Alphanumeric, 20] Enter the unique mandate reference number for the maintenance. For Payment Type ACH, it refers to the number provided by NPCI. **Note**: For ECS, the maximum length of this field will be 9 characters only.

Payment Type	[Mandatory, Drop Down]
	Select the payment type from the drop down list. The options are:
	
	    • ACH
	    • ECS

Sponsor Details	
Utility Provider Unique ID	[Mandatory, Search List] Enter the user number provided by NPCI to Corporate. The picklist displays the list of authorized provider unique id maintained in PM056 screen.
Utility Provider Name	[Mandatory, Alphanumeric] Enter the name of the name of the corporate where the consumer holds the account. If the utility provider is selected from the picklist, the system displays the name.
Sponsor Bank IFSC Code	[Optional, Alphanumeric] Enter the IFSC Code of the sponsor bank. This value is defaulted from PM056 screen based on the Utility Provider name selected when the Utility Provider is selected using the picklist.
Sponsor Bank MICR Code	[Optional, Alphanumeric] Enter the MICR code of the Sponsor Bank. If the Utility Provider is selected using the picklist, this value will be defaulted from PM056 screen.
Bank Name	[Optional, Alphanumeric] Enter the name of the Sponsor bank. If the Utility Provider is selected using the picklist, this value will be defaulted from PM056 screen.
Branch Name	[Optional, Alphanumeric] Enter the branch name of the sponsor bank. If the Utility Provider is selected using the picklist, this value will be defaulted from PM056 screen.x`x
Destination Details	

Account Type	[Mandatory, Drop Down]
	Select the account type on which the mandate is maintained from the drop down field. The options are:
	
	    • Savings Bank Account Cheque
	    • Current Account Cheque
	    • Banker's Cheque
	    • Cash Credit Account Cheque
	    • At Par Current Account Cheques

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	• At Par Cash Credit Account Cheques • Savings Bank At Par Cheque
Account Number	[Mandatory, Alphanumeric, 20] Enter the account number on which the mandate is maintained. In case of debit mandate, this account will be debited and in case of credit mandate, it will be credited.
IFSC Code	[Mandatory, Alphanumeric, 32] Enter the IFSC code of the bank where the account is present. If account number field is a valid CASA account, system will populate IFSC code of account branch.
MICR Code	[Mandatory, Numeric, 9] Enter the routing number of the bank branch where the account is present. This field is mandatory for ECS. If the account number entered is a valid CASA account, system will populate MICR code of account branch where the above account is present and this field will be disabled.
Bank Name	[Mandatory] This field displays the name of the bank as per the IFSC Code.
Branch Name	[Mandatory] This field displays the name of the branch as per the IFSC code
Mandate Details	
Mandate Type	[Mandatory, Drop down] Select mandate type is from the drop down list. The options are: • Debit • Credit.
Frequency	[Display] Select the frequency of the mandate. The options are: • Only Once • Daily • Weekly • Bi -Monthly • Monthly • Quarterly • Half Yearly • Yearly • As and when presented. **Note**: This field is applicable only for Mandate Type Debit
Debit Type	[Mandatory, Drop Down] Select the debit type. The options are: • Fixed Amount • Maximum Amount. **Note**: This field is applicable only for Mandate Type Debit

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Start Date	[Mandatory, Date editor] Enter the date from which the mandate will be effective.
Amount	[Mandatory, Numeric] Enter the amount of the mandate. **Note**: This field is applicable only for Mandate Type Debit
End Date	[Mandatory, Date editor] Enter the date till which the mandate will be effective.
Mandate Status	[Mandatory, Drop Down] Select the status of the mandate form the drop down field. The options are: • Pending Approval • Accepted • Rejected • Canceled The debit file will be generated only for Accepted status.
Reason Code	[Mandatory, Search List] Select the reason code from the Search List. The Search List displays the reason codes supported by NPCI.
Mandate Provider Details	
Mandate Provider Name	[Mandatory, Alphanumeric, 762] Enter the name of the mandate provider.
Phone No.	[Optional, Numeric, 20] Enter the phone number of the mandate provider. It should include the country code, area code and the phone number.
Mobile No.	[Optional, Alphanumeric, 13] Type the mobile number of the mandate provider in the below mentioned format. If country is India, number following country code will be 10 digits. This should allow only '+' as special character, in the first position, and remaining digits will be Numeric. First three digits are the **Country Code** followed by the **Mobile Number**.
Additional Details	[Optional, Alphanumeric, 500] Enter the additional details if any to be entered in here.
Consumer Reference Number	[Optional, Alphanumeric, 500] Enter the consumer reference number with the corporate for which the mandate is provided.
Email ID	[Optional, Alphanumeric, 105] Enter the email id of the mandate provider.
Scheme/ Plan Reference Number	[Optional, Alphanumeric, 500] Enter the scheme/ plan reference number of the corporate for which the mandate is provided.

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3. Enter the required details.

4. Click **OK**.

5. The system displays the message "Record Added Authorisation Pending". Click **OK**.

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1.9 PMM03 - NACH Account Inclusion /Exclusion Maintenance

If the payment for a loan account is already received though any other mode, then loan account has to excluded from the debit file generated on the due date. If response is failure in response file, then to retry the processing, the same loan account needs to be included in debit file. To perform these inclusion and exclusion this maintenance screen can be used.

The loan accounts with the following criteria can only be maintained in this screen:

- Repayment Mode is External
- External Payment Mode is NACH or ECS
- The account is linked to UMRN in LNM35
- Loan account Status is Open Regular, Open Today or Open No Debit.
- Maturity Date is on or after current processing date.
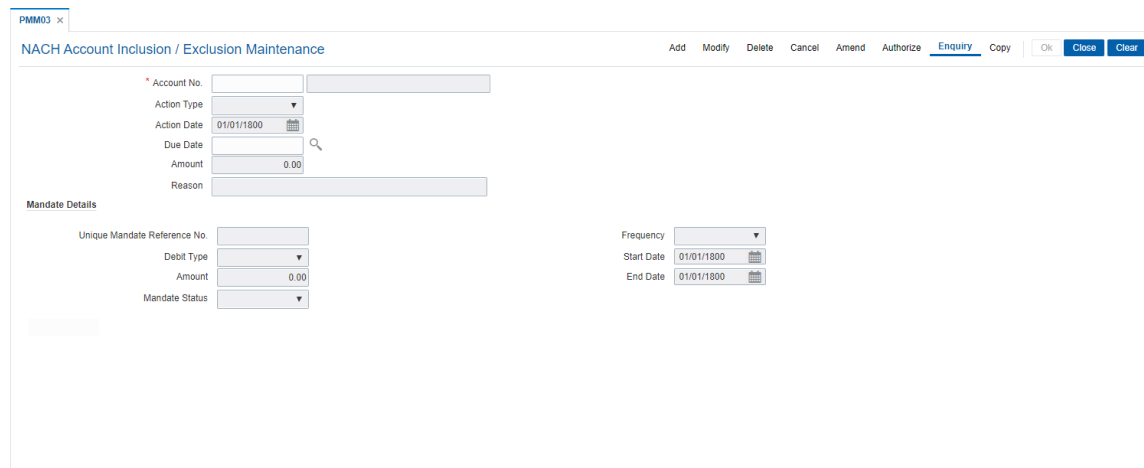
Definition Prerequisites

Not Applicable

Modes Available

Add, Modify, Delete, Cancel, Amend, Authorize, Enquiry, Copy. For more information on the procedures of every mode, refer to **Standard Maintenance Procedures.**

To do NACH Account Inclusion /Exclusion Maintenance

1. In the **Dashboard** page, Enter the Task Code **PMM03** and then click 🔍 or navigate through the menus to **Back Office Transactions > Master > NACH Account Inclusion / Exclusion Maintenance**.

2. You will be navigated to **NACH Account Inclusion / Exclusion Maintenance** screen.

NACH Account Inclusion / Exclusion Maintenance

Field Description

Field Name	Description
Account No.	[Mandatory, Alphanumeric, 16] Type the loan account number. The account title will be displayed.
Action Type	[Optional, Drop down]

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Select the action that needs to be done. The options are:

- INCLUDE
- EXCLUDE

Action Date	[Optional, DD-MM-YYYY] Enter the date on which the action selected is to be taken. For **Include** Action Type, this field is defaulted to current processing date and can be edited. For Exclude action type, this value is defaulted to due date and cannot be edited.
Due Date	[Optional, DD-MM-YYYY] Select the due date for loan account from the Search list. For Action Type INCLUDE, this field is optional. The list displays the scheduled due dates for the loan account before current processing date. For Action Type EXCLUDE, this field is Mandatory. The list displays the schedule due dates for the loan on and after current processing date.
Amount	[Optional, Numeric] Enter the amount that needs to be sent in debit account. This field is disabled for Action Type INCLUDE.
Reason	[Optional, Alphanumeric, 500] Enter a reason for include/ exclude action.
Mandate Details	
Unique Mandate Reference No.	[Display] This field displays the unique mandate reference number as maintained in Payments Mandate Maintenance screen.
Frequency	[Display] This field displays the frequency value as maintained in the Payments Mandate Maintenance screen.
Debit Type	[Display] This field displays the debit type as maintained in the Payments Mandate Maintenance screen.
Start Date	[Display] This field displays the start date value as maintained in the Payments Mandate Maintenance screen.
Amount	[Display] This field displays the amount value as maintained in the Payments Mandate Maintenance screen.
End Date	[Display] This field displays the end date value as maintained in the Payments Mandate Maintenance screen.
Mandate Status	[Display] This field displays the mandate status value as maintained in the Payments Mandate Maintenance screen.

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3. Enter the account number and other details.

4. Click **OK**.

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1.10 PMM04 - Setup for IMPS at Branch

This screen captures the settlement account, parking GL related to IMPS transactions at branch and IMPS branch transaction limit for different modes.
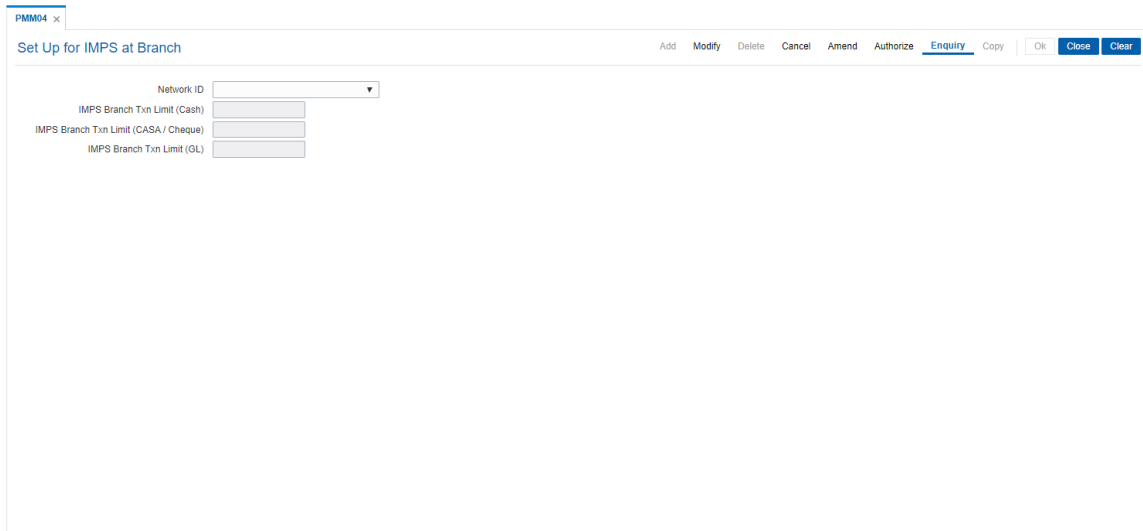
Definition Prerequisites

Not Applicable

Modes Available

Modify, Cancel, Amend, Authorize, Enquiry. For more information on the procedures of every mode, refer to**Standard Maintenance Procedures.**

To setup for IMPS at branch

1. In the **Dashboard** page, Enter the Task Code **PMM04** and then click or navigate through the menus to **Back Office Transactions > Payments > Setup for IMPS at Branch.**

2. You will be navigated to **Setup for IMPS at Branch** screen.

Setup for IMPS at Branch

Field Description

Field Name	Description
Network ID	[Mandatory, Drop-down]
	Select the network ID from the drop-down list. The list will display the network id defined in system for IMPS.
IMPS Branch Txn Limit (Cash)	[Mandatory, Number, 14, 2]
	This field will store the maximum IMPS Branch transaction limit per day per customer Via Payment mode Cash.
IMPS Branch Txn Limit (CASA/Cheque)	[Mandatory, Number, 14, 2]
	This field will store the maximum IMPS Branch transaction limit per day per customer Via Payment mode CASA/Cheque.
IMPS Branch Txn Limit (GL)	[Mandatory, Number, 14, 2]
	This field will store the maximum IMPS Branch transaction limit per day per customer Via Payment mode GL.

3. Select the Network ID from the drop-down list.

4. Modify the details in the relevant fields and click **Ok**.

5. The system displays the message "Record Modified..Authorization Pending".

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1.11 PM033 - RTGS Outgoing Pymt Auth Screen

Outgoing payment transactions involve accessing secured networks and the payment is initiated after checking that fund transfer request is made by the authorized signatory of the account. Using this option you can authorize or reject the RTGS transactions initiated for the outgoing payments. It also allows you to authorize bulk transactions. Transactions will not be successfully executed if it is not duly authorized within the timeline window.

Definition Prerequisites

- 2056 - RTGS - Bank Payment
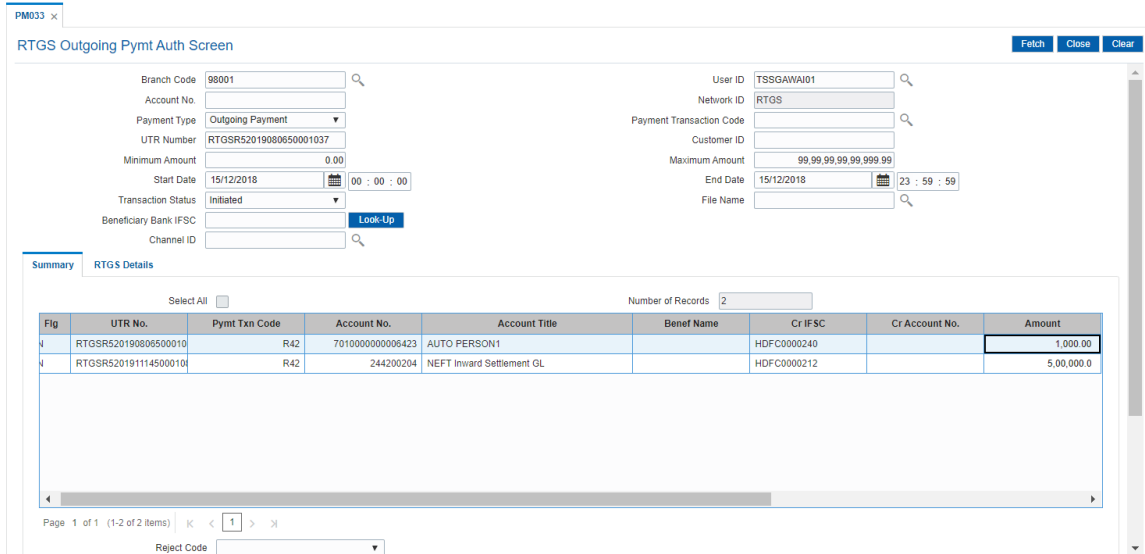- 2055 - RTGS Outgoing Payment Initiation - Customer

Modes Available

Not Available

To authorize the RTGS outgoing payment transactions

1. In the **Dashboard** page, Enter the Task code **PM033** and then click 🔍 or navigate through the menus to **Back Office Transactions > Payments > RTGS Outgoing Pymt Auth Screen**.

2. You will be navigated to **RTGS Outgoing Pymt Auth Screen**.

RTGS Outgoing Pymt Auth Screen

Field Description

Field Name	Description
Branch Code	[Mandatory, Search List] Select the branch code from the Search List. These codes are defined in the **Branch Parameters Maintenance** (Task Code: STDBRNCH) option in the Corporate module. By default the system displays the branch code in which teller has logged in. Branch code can be changed by the user any time.
User ID	[Optional, Search List]

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	Select the user id whose transactions need to be authorized, from the Search List.
Account No.	[Optional, Numeric, 14] Type a valid CASA account number of the customer for whom the outgoing payment transaction is initiated.
Network ID	[Display] This field displays the network id as RTGS.
Payment Type	[Optional, Drop-Down] Select the payment type from the drop-down list. The options are: • Outgoing Payment • Reject of Incoming Payment
Payment Transaction Code	[Optional, Search List] Select the payment transaction code associated with the transaction from the Search List. These codes are defined in the **Payment Transaction Definition** (Task Code : PM002) option.
UTR Number	[Optional, Alphanumeric, 16] Type the UTR number of the transaction which you want to authorize.
Customer ID	[Optional, Numeric, 10] Type the id of the customer whose outgoing payment transactions are to be authorised.
Minimum Amount	[Optional, Numeric, 13, Two] Type the minimum amount above which you want to view unauthorized transactions.
Maximum Amount	[Optional, Numeric, 13, Two] Type the maximum amount till which the unauthorized transactions need to be viewed.
Start Date	[Display] This field displays the start date. [Optional, Date editor, HH:MM:SS] Select the start time which is the latest timestamp updated in the system at the time of repair from the date editor. The start time can be changed the time as the user need to filter according to the requirement. The time stamp has various cases like Inputting, Modification , Authorization at 1st, 2nd level, Release, Sent to PI, Acknowledgment, settled/canceled, returned.
End Date	[Display] This field displays the end date [Optional, Date editor, HH:MM:SS] Select the end time from the date editor. The end time can be changed the time as the user need to filter according to the requirement.

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Transaction Status	[Optional, Drop-Down] Select the transaction status from the drop-down list. The options are:
	• Initiated
	• Semi-Authorized
File Name	[Optional, Search List] Select the file name from the Search List.
Beneficiary Bank IFSC	[Optional, Alphanumeric, 11, Search List] Type the IFSC of the beneficiary or select it from the Search List.
Channel ID	[Optional, Search List] Select the Channel ID from the Search List. Select a particular channel, and records for only that channel will be fetched. If you don't select any channel, records from all channels will be fetched.

3. Select the branch code from the Search List.

4. Enter the other relevant information.

RTGS Outgoing Pymt Auth Screen

6. Click **Fetch**. The system displays a list of transactions matching the entered criteria in the **Summary** tab.

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Summary

Field Description

Column Name	Description
Select All	[Optional, Check Box] Select the check box if you want to authorise or reject all the fetched transactions. This field is enabled if, the file pending for authorisation is selected from the field **File Name**.
Number Of Records	[Display] This field displays the total count of the records under a selection.
UTR No	[Display] This column displays the UTR number.
Pymt Txn Code	[Display] This field displays the payment transaction code.
Account No.	[Display] This field displays the CASA or GL account number from which the payment transaction is initiated.
Account Title	[Display] This field displays the account title.
Benef Name	[Display] This field displays the name of the beneficiary.
Cr IFSC	[Display] This field displays the IFSC code of the beneficiary bank to which the credit is given.
Cr Account No.	[Display] This field displays the account number of the beneficiary account to which the credit is given.

Amount	[Display] This field displays the amount of the payment transaction.
Status	[Display] This field displays the status of the payment transaction.
Maker ID	[Display] This field displays the maker Id.
Channel ID	[Display] This field displays the channel Id.
Transaction Date	[Display] This field displays the date of the transaction.

Column Name	Description
Reject Code	[Optional, Drop-Down] Select the reject code from the drop-down list. The reject codes are maintained in the **Reason Code Maintenance** (Task Code: BAM40) option.
Reject Description	[Optional, Alphanumeric,150] Type the description for rejecting the transaction.

7. Select the **Select All** check box to reject or authorize all the transactions.
   OR
   Double-click a record to view its details. The system enables the relevant tab.

Note: The flow of payment transaction will be- At the time of Initiation proper funds management check will be done. If the funds are not sufficient then system displays a message "Account would overdraw ". Supervisor can authorise or reject the transaction. Transaction will not be completed if the reason cannot be overridden (e.g. account blocked) and supervisor will reject the transaction, else a prompt "All the reasons" will be displayed. If the supervisor selects Ok, the transaction will be marked for force debit and send to Authoriser (based on Authorisation Limits). In case of 'Cancel' the focus will move back to the transaction screen and the supervisor can choose to reject the transaction.

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RTGS Details

Field Description

Field Name	Description
Payment Transaction Code	[Display] This field displays the transaction code of the selected payment.
Payment Type	[Display] This field displays the payment type.
UTR Number	[Display] This column displays the UTR number.
User Reference Number	[Display] This field displays the user reference number of the selected transaction.
Transaction Details	
Payment from	[Display] This field displays the mode of payment transaction.
Sender's Transaction Branch	[Display] This field displays the sender's transaction branch.
Purpose Code	[Display] This field displays the purpose for which this payment was initiated.
CASA Account Number	[Display] This field displays the CASA account number of the customer through which the outgoing payment transaction is initiated.
GL Account Number	[Display] This field displays the GL account number through which the outgoing payment transaction is initiated.

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Cheque No.	[Display] This field displays the cheque number of the instrument.
Cheque Date	[Display] This field displays the cheque date present on the instrument.
Currency	[Display] This field displays the account currency.
Remit Amount	[Display] This field displays the remit amount.
Charges (LCY)	[Display] This field displays the service charge to be applied in local currency.
Net Amount (ACY)	[Display] This field displays the net amount to be recovered from the customer who has initiated an outgoing payment transaction.
Amount in words	[Display] This field displays the net amount in words to be recovered from the customer who has initiated an outgoing payment transaction.
Narrative	[Display] This field display the transaction narration.
Return Code	[Display] This field displays the return code.
Maker Id	[Display] This field displays the maker Id.
Return Description	[Display] This field displays the description of the return code.
Authorization Reasons	[Display] This field displays the authorization reason for the outgoing payments.
Reject Code	[Optional, Drop-Down] Select the reject code from the drop-down list.
Reject Description	[Optional, Alphanumeric, 150] Type the description for rejecting the transaction.
Ordering Customer Details (5500)	[Display] This field displays the ordering (sender) customer details.
Beneficiary ID	[Display] This field the beneficiary id.
Receiver Address	[Display] This field displays the IFSC code of the beneficiary bank receiving the remittance.
Beneficiary Customer Account No (5561)	[Display] This field displays the beneficiary account number.
Beneficiary Customer details (5561)	[Display] This field displays the beneficiary customer details.

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Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.
Payment Details (7023)	[Display] This field displays the payment details.
Charges Details (7028)	[Display] This field displays the charges details.
Sender to Receiver Info Code (7495)	[Display] This field displays the sender to receiver information code.
Code Info	[Display] This field displays the information related to code.
Additional Info 1,2,3,4,5	[Display] This field displays the additional information related to the code.
Account with Institution	[Display] This field displays the account institution.
Account with Institution IFSC (6516)	[Display] This field displays the account institution IFSC code.
Code (6719)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Information	[Display] This field displays the additional information about the code.
Code (5551)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Info 1,2,3,4	[Display] This field displays the additional information about the code.
Ordering Institution	[Display] This field displays the ordering institution code.
Ordering Institution IFSC (5517)	[Display] This field display the ordering institution IFSC code.
Ordering Institution Details (5516)	[Display] This field displays the ordering institution details.
Sender's Correspondent	[Display] This field displays the sender's correspondence code.
Sender's Correspondent IFSC (5518)	[Display] This field displays the sender's correspondence IFSC code

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Code (6717)	[Display] This field display the code.
Code Info	[Display] This field displays the code information.
Addition Information	[Display] This field displays the additional information about the code.
Code (5521)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Info 1,2,3,4	[Display] This field displays the additional information about the code.
Receiver's Correspondent	[Display] This field displays the receiver's correspondence code.
Receiver's Correspondent IFSC (6500)	[Display] This field displays the receiver's correspondence IFSC code.
Code (6718)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Information	[Display] This field displays the additional information about the code.
Code (5526)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Info 1,2,3,4	[Display] This field displays the additional information about the code.
Intermediary	[Display] This field displays the intermediary code.
Intermediary IFSC (6511)	[Display] This field displays the intermediary IFSC code.
Code (5546)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Info 1,2,3,4	[Display] This field displays the additional information about the code.
Beneficiary Institution	[Display] This field displays the beneficiary institution code.

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Beneficiary ID	[Displays] This field display the beneficiary ID.
Beneficiary Institution IFSC Code (6521)	[Display] This field displays the beneficiary institution IFSC code.
Code (5556)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Beneficiary Institution Details	[Display] This field displays the beneficiary institution details.

8. To reject the payment transaction, click the **Reject** button.

9. The system displays the message "Reject Operation Complete". Click **OK**.

10. To authorize the payment transaction, click the **Authorize** button. The authorizer can reject the transaction, and can select a reject reason code and reject the transaction.

11. The system displays the message "Record Force Authorized". Click **OK**.

12. Once the transaction has been authorized/ rejected the system fetches the next record for authorisation. After last transaction system displays a message ''No more records are pending''.

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1.12 PM034 - RTGS Outgoing Pymt Release Screen

Using this option you can view the details of the outgoing payment messages. The authorizer can release or reject the transaction initiated for outgoing payment. Using the **Summary** tab you can allow Bulk Release of RTGS payments.

Definition Prerequisites

- 2055 - RTGS Outgoing Payment Initiation - Customer
- 2056 - RTGS - Bank Payment
- PM033 - RTGS-Outgoing Pymt Auth Screen

Modes Available

Not Applicable

To release the RTGS outgoing payments

1. In the **Dashboard** page, Enter the Task Code **PM034** and then click 🔍 or navigate through the menus to **Back Office Transactions > Payments > RTGS Outgoing Pymt Release Screen.**

2. You will be navigated to **RTGS-Outgoing Pymt Release Screen**.

RTGS Outgoing Pymt Release Screen

Field Description

Field Name	Description
Branch Code	[Mandatory, Search List] Select the branch code from the Search List. All the authorized outgoing payment transactions pending for release for the selected branch are displayed. You can release the transactions from any branch.
User ID	[Optional, Search List] Select the user id from the Search List. All the transactions of the selected user id are fetched.
Account No.	[Optional, Alphanumeric, 14] Type the CASA account number through which the payment was initiated.
Network ID	[Display] This field displays the network id as RTGS.
Payment Type	[Optional, Drop-Down] Select payment type from the drop-down list. The options are: • Outgoing Payment • Reject Of Incoming Payment
Payment Transaction Code	[Optional, Search List] Select the payment transaction code associated with the transaction from the Search List. These codes are defined in the **Payment Transaction Definition** (Task Code: PM002) option.
UTR No.	[Optional, Alphanumeric, 16] Type the unique transaction reference number.
Customer ID	[Optional, Numeric, 10] Type the id of the customer whose payment transactions should be released.
Minimum Amount	[Optional, Numeric, 13, Two] Type the minimum amount above which the unreleased transactions need to be fetched.
Maximum Amount	[Optional Numeric, 13, Two] Type the maximum amount upto which the unreleased transactions need to be fetched.
Start Date	[Mandatory, Date editor, dd/mm/yyyy] Select the date from which the unreleased transactions need to be fetched from the date editor. By default it displays the current process date.
End Date	[Mandatory, Date editor, dd/mm/yyyy] Select the date upto which the unreleased transactions need to be fetched from the Search List. By default it displays the current process date.
Transaction Status	[Optional, Drop-Down]

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Select the status of the transaction which needs to be fetched from the drop-down list.
The options are:

- Transaction Complete
- Transaction Failed

File Name	[Optional, Search List] Select the file name from the Search List. The Search List displays the list of uploaded files for which the payment messages are unreleased.
Beneficiary Bank IFSC	[Mandatory, Alphanumeric, 11, Search List] Type the beneficiary bank IFS code or select it from the Search List.
Channel ID	[Optional, Search List] Select the Channel ID from the Search List. Select a particular channel, and records for only that channel will be fetched. If you don't select any channel, records from all channels will be fetched.

3. Select the branch code from the Search List.

4. Select the start date and end date from the date editor..

5. Enter the other relevant information.

RTGS Outgoing Pymt Release Screen

6. Click **Fetch**. The system displays a list of transactions matching the entered criteria in the **Summary** tab.

Summary

Field Description

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Column Name	Description
Select All	[Optional, Check Box] Select the check box to reject or release all the fetched transactions.
UTR No.	[Display] This column displays the UTR number.
Pymt Txn Code	[Display] This column displays the transaction code of the payment.
Account No.	[Display] This column displays the account number through which the payment transaction is initiated.
Account Title	[Display] This column displays the account title.
Benef Name	[Display] This column displays the beneficiary name for which the payment transaction is initiated
Benef Bank	[Display] This column displays the name of the beneficiary bank for which the payment transaction is initiated.
Benef Branch	[Display] This column displays the beneficiary branch name.
CR IFSC	[Display] This column displays IFCS code of the branch
CR Account No.	[Display] This column displays the account number to which the amount to be credited.
Txn Amount	[Display] This column displays the amount of the payment transaction.
Txn State	[Display] This column displays the transaction status of the payment transaction.
Maker ID	[Display] This column displays the maker ID
Channel ID	[Display] This column displays the Channel ID
Txn date	[Display] This column displays the transaction date

7. Select the **Select All** check box to reject or authorize all the transactions.
   OR
   Double-click a record to view its details. The system enables the RTGS details tab.

RTGS Details

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Field Description

Field Name	Description
Payment Transaction Code	[Display] This field displays the transaction code of the selected payment.
Payment Type	[Display] This field displays the payment type.
User Reference Number	[Display] This field displays the user reference number of the selected transaction.
Transaction Details	
Payment from	[Display] This field displays the mode of payment transaction.
Sender's Transaction Branch	[Display] This field displays the sender's transaction branch.
CASA Account Number	[Display] This field displays the CASA account number of the customer through which the outgoing payment transaction was initiated.
GL Account Number	[Display] This field displays the GL account number through which the outgoing payment transaction was initiated.
Cheque Number	[Display] This field displays the cheque number of the instrument.
Cheque Date	[Display] This field displays the cheque date present on the instrument.
Currency	[Display] This field displays the account currency.
Remit Amount	[Display] This field displays the remit amount.
Charges (LCY)	[Display] This field displays the service charges to be applied in local currency.
Net Amount (ACY)	[Display] This field displays the net amount to be recovered from the customer initiating an outgoing payment transaction. *Net Amount = Total of Account Amount + Charges*
Narrative	[Display] This field display the narration.
Return Code	[Display] This field displays the return code.
Return Description	[Display] This field displays the description of the return code.
Authorization Reasons	[Display] This field displays the authorization reason for the outgoing payments.

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Reject Code	[Optional, Drop-Down] Select the reject code from the drop-down list.
Reject Description	[Optional, Alphanumeric, 150] Type the description for rejecting the transaction.
Ordering Customer Details (5500)	[Display] This field displays the ordering (sender) customer details.
Beneficiary ID	[Display] This field the beneficiary id.
Receiver Address	[Display] This field displays the IFSC code of the beneficiary bank receiving the remittance.
Beneficiary Customer Account No. (5561)	[Display] This field displays the beneficiary account number.
Beneficiary Customer details (5561)	[Display] This field displays the beneficiary customer details.
Payment Details (7023)	[Display] This field displays the payment details.
Charges Details (7028)	[Display] This field displays the charges details.
Sender to Receiver Information Code (7495)	[Display] This field displays the sender to receiver information code.
Code Info	[Display] This field displays the information related to code.
Additional Info 1,2,3,4,5	[Display] This field displays the additional information related to the code.
Account with Institution	[Display] This field displays the account institution.
Account with Institution IFSC (6516)	[Display] This field displays the account institution IFSC code.
Code (6719)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Info 2	[Display] This field displays the additional information about the code.
Code (5551)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.

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Additional Info 1,2,3,4	[Display] This field displays the additional information about the code.
Ordering Institution	[Display] This field displays the ordering institution code.
Ordering Institution IFSC (5517)	[Display] This field display the ordering institution IFSC code.
Ordering Institution Details (5516)	[Display] This field displays the ordering institution details.
Sender's Correspondent	[Display] This field displays the sender's correspondence code.
Sender's Correspondent IFSC (5518)	[Display] This field displays the sender's correspondence IFSC code.
Code (6717)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Addition Information	[Display] This field displays the additional information about the code.
Code (5521)	[Display] This field displays the code.
Additional Info 1,3	[Display] This field displays the additional information about the code.
Additional Information	[Display] This field displays the additional information.
Receiver's Correspondent	[Display] This field displays the receiver's correspondence code.
Receiver's Correspondent IFSC (6500)	[Display] This field displays the receiver's correspondence IFSC code.
Code (6718)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Information	[Display] This field displays the additional information about the code.
Code (5526)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Info	[Display]

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1,2,3,4	This field displays the additional information about the code.
Intermediary	[Display] This field displays the intermediary code.
Intermediary IFSC (6511)	[Display] This field displays the intermediary IFSC code.
Code (5546)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Info 1,2,3,4	[Display] This field displays the additional information about the code.
Beneficiary Institution	[Display] This field displays the beneficiary institution code.
Beneficiary ID	[Displays] This field displays the beneficiary ID.
Beneficiary Institution IFSC Code (6521)	[Display] This field displays the beneficiary institution IFSC code.
Code (5556)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Beneficiary Institution Details	[Display] This field displays the beneficiary institution details.

8. To reject the payment transaction, click the **Reject** button.

9. The system displays the message "Reject Operation Complete". Click **OK**.

10. To release the payment transaction, click the **Release** button.

11. The system displays the message "Record Operation Complete". Click **OK**.

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1.13 PM035 - RTGS Incoming Pymt Auth Screen

Using this option you can view all the incoming payment messages and authorize the transaction for credit to the customer's account. The message can be authorized in bulk by selecting all the transactions through the **Summary** tab.

Pending repair transactions can be repaired or returned in teller mode. If returned then new UTR number will be generated and the transaction will follow the normal outward flow. If repaired the status will be marked as "Semi authorized" and the transaction will not be available for authorization for the same level users.

Definition Prerequisites
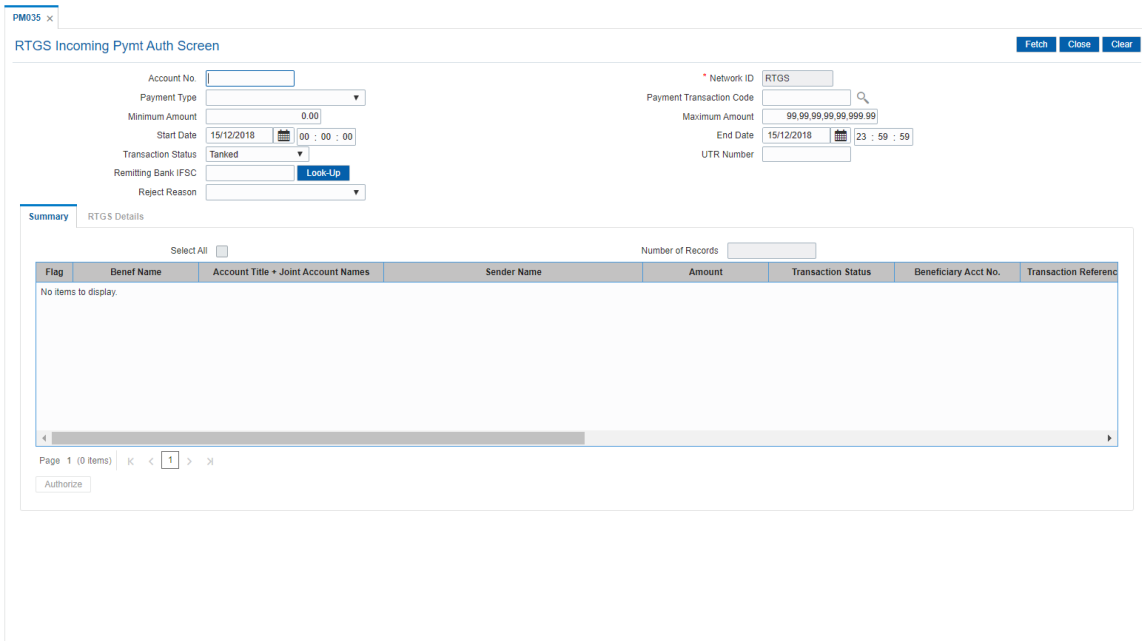
Not Applicable

Modes Available

Not Available

To authorize the incoming payment transactions

1. In the **Dashboard** page, Enter the Task code **PM035** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > RTGS Incoming Pymt Auth Screen**.

2. You will be navigated to the **RTGS Incoming Pymt Auth Screen**.

RTGS - Incoming Pymt Auth Screen

Field Description

Field Name	Description
Account No.	[Optional, Numeric, 14] The account number of the customer in whose account the incoming payment transaction is going to be received.
Network ID	[Display]

	This field displays the network id as RTGS.
Payment Type	[Optional, Drop-Down] Select the payment type from the drop-down list to authorize transactions of a particular payment type. The options are: • Incoming Payment • Reject of Incoming Payment
Payment Transaction Code	[Optional, Search List] Select the payment transaction code associated with the transaction from the Search List. These codes are defined in the **Payment Transaction Definition** (Task Code : PM002) option.
Minimum Amount	[Optional, Numeric, 13, Two] Type the minimum amount above which you can view unauthorized transactions.
Maximum Amount	[Optional, Numeric, 13, Two] Type the maximum amount below which you can view unauthorized transactions.
Start Date	[Mandatory, Date editor, dd/mm/yyyy] Select the date from which the transactions need to be viewed from the date editor. By default it displays the current process date. [Optional, Date editor , HH:MM:SS] Select the start time which is the latest timestamp updated in the system at the time of repair from the date editor.
End Date	[Mandatory, Search List, dd/mm/yyyy] Select the date up to which the transactions need to be viewed from the Search List. By default it displays the current process date. [Optional, Search List, HH:MM:SS] Select the end time from the Search List.
Transaction Status	[Optional, Drop-Down] Select the transaction status from the drop-down list to view transactions for that status for the purpose of authorization. The options are: • Tanked • All • Pending Repair
UTR Number	[Optional, Numeric, 16] Type the UTR number of the transaction which you want to authorize.
Remitting Bank IFSC	[Optional, Alphanumeric, 11, Search List] Type the remitting bank IFSC code or select it from the Search List.
Rejection Reason	[Optional, Drop-Down] Select the reject reason from the drop down list to filter on reason

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specific records.

3. Enter the relevant search information.

4. Click **Fetch**. The system displays a list of transactions matching the entered criteria in the **Summary** tab.

Summary

Field Description

Field Name	Description
Select All	[Optional, Check Box] Select the check box to authorize all the fetched transactions.
Number Of Records	[Display] This field displays the total count of the records under a selection. Pagination will not be provided on the incoming screens. All 150 records should be displayed in a single page.

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Column Name	Description
Benef Name	[Display] This field displays the name of the beneficiary received in the incoming payment message.
Account Title + Joint Account Names	[Display] This field displays the account and short name of the joint holders.
Sender Name	[Display] This field displays the name of the sender received in the incoming payment message.
Amount	[Display] This field displays the remit amount.
Transaction Status	[Display] This field displays the status of the payment transaction status can be tanked and repaired.
Beneficiary Acct No.	[Display] This field displays the beneficiary account number.
Transaction Reference No.	[Display] This field displays the system generated transaction reference number.
Txn Receipt Time Stamp	[Display] This field displays the date and time for receipt of the payments message.
UTR No.	[Display] This field displays the UTR number.
Pymt Txn Code	[Display] This field displays the payment transaction code.
Remittg Bank	[Display] This field displays the remitting bank name.
Remittg Branch	[Display] This field displays the remitting branch name.
Reject Reason	[Display] This field displays the reason for which the authorization is required. For example, invalid account number.

5. Select the **Select All** check box to authorize all the transactions.
   OR
   Double-click a record to view its details. The system enables the relevant tab.

RTGS Details

The details of the RTGS incoming payment transaction are displayed.

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Field Description

Column Name	Description
Payment Transaction Code	[Display] This field displays the transaction code of the selected payment.
Payment Type	[Display] This field displays the payment type.
UTR Number	[Display] This field displays the UTR number.
User Reference Number	[Display] This field displays the user reference number of the selected transaction.
Transaction Details	
Payment from	[Display] This field displays the mode of payment transaction.
Sender's Transaction Branch	[Display] This field displays the sender's transaction branch.
CASA Account Number	[Display] This field displays the CASA account number of the customer for which the incoming payment transaction is initiated.
GL Account Number	[Display] This field displays the GL account number for which the incoming payment transaction is initiated.

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Joint Holder Name	[Display] This field displays the name of the holder of joint account.
Currency	[Display] This field displays the account currency.
Beneficiary Customer details (5561)	[Display] This field displays the beneficiary customer details.
Purpose Code	[Display] This field displays the purpose for which this payment was initiated.
Charges (LCY)	[Display] This field displays the service charges to be applied in local currency.
Net Amount (ACY)	[Display] This field displays the net amount to be credited to the customer account.
Remit Amount	[Display] This field displays the remit amount.
Transaction Date & Time	[Display] This field displays the latest timestamp based on the transaction status.
Narrative	[Display] This field display the narration.
Return Code	[Display] This field displays the return code.
Authorization Reasons	[Display] This field displays the authorization reason for the incoming payments.
Reason Code	[Display] This field displays the reason code.
Reason Description	[Display] This field displays the reason description.
Ordering Customer Details (5500)	[Display] This field displays the ordering (sender) customer details.
Beneficiary ID	[Display] This field the beneficiary id.
Receiver Address	[Display] This field displays the IFSC code of the beneficiary bank receiving the remittance.
Beneficiary Customer Account No. (5561)	[Display] This field displays the beneficiary account number.
Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.

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Payment Details (7023)	[Display] This field displays the payment details.
Charges Details (7028)	[Display] This field displays the charges details.
Sender to Receiver Info Code (7495)	[Display] This field displays the sender to receiver information code. Note: For beneficiary account as NRE account type, the payment transaction would be STP and if NRE is not mentioned in the field then should get tanked. For non NRE account type the payment transactions would be STP irrespective of whether NRE is mentioned or not.
Code Info	[Display] This field displays the information related to the code.
Additional Info 1,2,3,4,5	[Display] This field displays the additional information related to the code.
Account with Institution	[Display] This field displays the account institution.
Account with Institution IFSC (6516)	[Display] This field displays the account institution IFSC code.
Code (6719)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Addition Information	[Display] This field displays the additional information about the code.
Code (5551)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Info 1,2,3,4	[Display] This field displays the additional information about the code.
Ordering Institution	[Display] This field displays the ordering institution code.
Ordering Institution IFSC (5517)	[Display] This field display the ordering institution IFSC code.
Ordering Institution Details (5516)	[Display] This field displays the ordering institution details.
Sender's Correspondent	[Display] This field displays the sender's correspondence code.
Sender's Correspondent IFSC	[Display] This field displays the sender's correspondence IFSC code

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(5518)

Code (6717)	[Display] This field display the code.
Code Info	[Display] This field displays the code information.
Addition Information	[Display] This field displays the additional information about the code.
Code (5521)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Info 1,2,3,4	[Display] This field displays the additional information about the code.
Receiver's Correspondent	[Display] This field displays the receiver correspondence code.
Receiver's Correspondent IFSC (6500)	[Display] This field displays the receiver correspondence IFSC code
Code (6718)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Information	[Display] This field displays the additional information about the code.
Code (5526)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Info 1,2,3,4	[Display] This field displays the additional information about the code.
Intermediary	[Display] This field displays the intermediary code.
Intermediary IFSC (6511)	[Display] This field displays the intermediary IFSC code.
Code (5546)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Additional Info 1,2,3,4	[Display] This field displays the additional information about the code.
Beneficiary	[Display]

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Institution	This field displays the beneficiary institution code.
Beneficiary ID	[Displays] This field displays the beneficiary ID.
Beneficiary Institution IFSC Code (6521)	[Display] This field displays the beneficiary institution IFSC code.
Code (5556)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Beneficiary Institution Details	[Display] This field displays the beneficiary institution details.

6. To repair the incoming payment transaction for invalid accounts, click the **Repair** button.

7. To return the incoming payment transaction, click the **Return** button. The system displays the message"Return Operation Complete". Click the **Ok** button.

8. To authorize the incoming payment transaction, click the **Authorize** button. The system displays themessage"Transaction Authorized". Click the **Ok** button.

Note: If clicking on 'Authorize' button overrides conditions (e.g. High level Memo present on account, Account status Dormant, Account status Dormant and credit block with override, Account status Credit block with override or Account status Credit block) is present a respective override message is displayed. If user clicks on "OK" button then the transaction will be overridden and committed and "Cancel" button then the transaction will not be overridden and has to return the transaction through Return button in the screen.
For reject reason the system will display the reject reason and then force the authorizer to return the transaction.

9. Once the transaction has been authorized the system fetches the next record for authorisation. After last transaction system displays a message ''No more records pending''.

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1.14 PM036 - RTGS Incoming Payment for Semi Authorized

This screen will be used for authorizing semi authorized transactions only. Access right of this screen will be given to the supervisors only.

If authorized by the concerned authoriser then the transaction will be marked as "Completed".

If returned the semi authorized transactions by using this screen then new RTGS reference number will be generated and then the transaction will follow the normal outward flow. Whether these returned incoming transactions will require single or dual or no authorization will depend on the payment transaction code defined for the for return of incoming transactions in PM002 - Payments Transaction Definition screen and auth limit set for this payment codes in PM039 - Payment Transaction Attributes screen.

Example:

Suppose for return of R41I-RTGS Customer incoming transactions, a new payment code R41IR is defined in PM002 and similarly the payment transaction attributes (such as auth limits) are defined in PM039. While returning the R41I transactions FC will take into consideration the values set for R41IR in the PM039 screen to determine whether these returned transactions will require single authorization or double or no authorization.

Definition Prerequisites

- PM002 - Payments Transaction Definition
- PM035 - RTGS Incoming Pymt Auth Screen
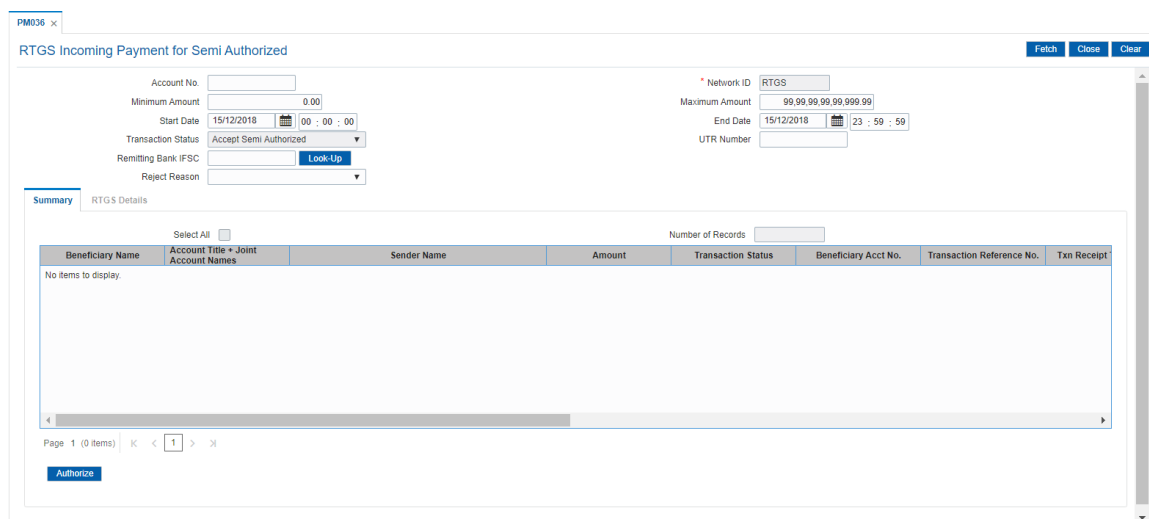- PM039 - Payment Transaction Attributes

Modes Available

Not Available

To authorize the incoming payment transactions

1. In the **Dashboard** page, Enter the Task code **PM036** and click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > RTGS Incoming Payment for Semi Authorized**

2. The system displays the **RTGS Incoming Payment for Semi Authorized** screen.

RTGS Incoming Payment for Semi Authorized

Field Description

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Field Name	Description
Account No.	[Optional, Numeric, 14] The account number of the customer in whose account the incoming payment transaction is going to be received.
Network ID	[Display] This field displays the network id as RTGS.
Minimum Amount	[Optional, Numeric, 13, Two] Type the minimum amount above which you can view semi-authorized transactions.
Maximum Amount	[Optional, Numeric, 13, Two] Type the maximum amount below which you can view semi-authorized transactions.
Start Date	[Mandatory, Date Picker, dd/mm/yyyy] Select the date from which the transactions need to be viewed from the Date Picker. By default it displays the current process date. [Optional, HH:MM:SS] Select the start time which is the latest timestamp updated in the system at the time of repair from the Search List.
End Date	[Mandatory, Date Picker, dd/mm/yyyy] Select the date up to which the transactions need to be viewed from the Search List. By default it displays the current process date. [Optional, HH:MM:SS] Select the end time from the Search List.
Transaction Status	[Display] This field displays the current status (at the time of Enquiry) of a transaction . By default system displays the transaction status as Accept Semi Authorized. This will be filtered and subsequently can be authorized or returned.
UTR Number	[Optional, Numeric, 16] Type the UTR number of the transaction which you want to authorize.
Remitting Bank IFSC	[Optional, Alphanumeric, 11, Search List] Type the remitting bank IFSC code or select it from the Search List.
Rejection Reason	[Optional, Drop-Down] Select the reject reason from the drop down list to filter on reason specific records.

3. Enter the relevant search information.

4. Click the **Fetch** button. The system displays a list of transactions matching the entered criteria in the **Summary** tab.

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Summary

Field Description

Field Name	Description
Select All	[Optional, Check Box] Select the check box to authorize all the fetched transactions.
Number Of Records	[Display] This field displays the total count of the records under a selection. Pagination will not be provided on the incoming screens. All 150 records should be displayed in a single page.

Column Name	Description
Beneficiary Name	[Display] This field displays the name of the beneficiary.
Account Title +Joint Account Names	[Display] This field displays the account title and the joint account name
Sender Name	[Display] This field displays the name of the sender.
Amount	[Display] This field displays the remit amount.
Transaction Status	[Display] This field displays the status of the payment transaction.
Beneficiary Acct No.	[Display] This field displays the account number of the beneficiary
Transaction Reference No.	[Display] This field displays the transaction reference number
Tax Receipt Time stamp	[Display] This field displays the tax receipt time stamp
UTR No.	[Display] This field displays the UTR number.
Pymt Txn Code	[Display] This field displays the payment transaction code.
Remittg Bank	[Display] This field displays the remitting bank name.
Remittg Branch	[Display] This field displays the remitting branch name.
Reject Reason	[Display] This field displays the reject reason if any

5. Select the **Select All** check box to authorize all the transactions.
OR
Double-click a record to view its details. The system enables the relevant tab.

RTGS Details

The details of the RTGS incoming payment transaction are displayed.

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Field Description

Column Name	Description
Payment Transaction Code	[Display] This field displays the transaction code of the selected payment.
Payment Type	[Display] This field displays the payment type.
UTR Number	[Display] This field displays the UTR number.
User Reference Number	[Display] This field displays the user reference number of the selected transaction.
Transaction Details	
Payment from	[Display] This field displays the mode of payment transaction.
Sender's Transaction Branch	[Display] This field displays the sender's transaction branch.
CASA Account Number	[Display] This field displays the CASA account number of the customer for which the incoming payment transaction is initiated.
GL Account Number	[Display] This field displays the GL account number for which the incoming payment transaction is initiated.
Joint Holder Name	[Display]

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	This field displays the name of the holder of joint account.
Currency	[Display] This field displays the account currency.
Beneficiary Customer details (5561)	[Display] This field displays the beneficiary customer details.
Remit Amount	[Display] This field displays the remit amount.
Transaction Date and Time	[Display] This field displays the latest timestamp based on the transaction status.
Charges (LCY)	[Display] This field displays the service charges to be applied in local currency.
Net Amount (ACY)	[Display] This field displays the net amount to be credited to the customer account.
Narrative	[Display] This field display the narration.
Return Code	[Display] This field displays the return code. [Optional, Drop-Down] Select the return code from the drop-down list.
Authorization Reasons	[Display] This field displays the authorization reason for the incoming payments.
Reason Code	[Display] This field displays the reason code.
Reason Description	[Display] This field displays the reason description.
Ordering Customer Details (5500)	[Display] This field displays the ordering (sender) customer details.
Beneficiary ID	[Display] This field the beneficiary id.
Receiver Address	[Display] This field displays the IFSC code of the beneficiary bank receiving the remittance.
Beneficiary Customer Account No (5561)	[Display] This field displays the beneficiary account number.
Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.
Payment Details (7023)	[Display] This field displays the payment details.

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Sender to Receiver Info Code (7495)	[Display] This field displays the sender to receiver information code.
	Note: For beneficiary account as NRE account type, the payment transaction would be STP and if NRE is not mentioned in the field then should get tanked. For non NRE account type the payment transactions would be STP irrespective of whether NRE is mentioned or not.
Charges Details (7028)	[Display] This field displays the charges details.
Code Info	[Display] This field displays the information related to the code.
Additional Info 1,2,3,4,5	[Display] This field displays the additional information related to the code.
Account with Institution	[Display] This field displays the account institution.
Ordering Institution	[Display] This field displays the ordering institution code.
Account with Institution IFSC (6516)	[Display] This field displays the account institution IFSC code.
Ordering Institution IFSC (5517)	[Display] This field display the ordering institution IFSC code.
Code (6719)	[Display] This field displays the code.
Ordering Institution Details (5516)	[Display] This field displays the ordering institution details.
Addition Information	[Display] This field displays the additional information about the code.
Code (5551)	[Display] This field displays the code.
Sender's Correspondent	[Display] This field displays the sender's correspondence code.
Receiver's Correspondent	[Display] This field displays the receiver correspondence code.
Sender's Correspondent IFSC (5518)	[Display] This field displays the sender's correspondence IFSC code
Receiver's Correspondent IFSC (6500)	[Display] This field displays the receiver correspondence IFSC code
Code (6717)	[Display] This field display the code.

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Code (6718)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Code Info	[Display] This field displays the code information.
Addition Information	[Display] This field displays the additional information about the code.
Additional Information	[Display] This field displays the additional information about the code.
Code (5521)	[Display] This field displays the code.
Code (5526)	[Display] This field displays the code.
Code Info	[Display] This field displays the code information.
Code Info	[Display] This field displays the code information.
Intermediary	[Display] This field displays the intermediary code.
Beneficiary Institution	[Display] This field displays the beneficiary institution code.
Intermediary IFSC (6511)	[Display] This field displays the intermediary IFSC code.
Beneficiary ID	[Displays] This field displays the beneficiary ID.
Code (5546)	[Display] This field displays the code.
Beneficiary Institution IFSC Code (6521)	[Display] This field displays the beneficiary institution IFSC code.
Code Info	[Display] This field displays the code information.
Code (5556)	[Display] This field displays the code.
Additional Info 1,2,3,4	[Display] This field displays the additional information about the code.
Code Info	[Display] This field displays the code information.
Beneficiary Institution Details	[Display] This field displays the beneficiary institution details.

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Additional Info	[Display]	
1,2,3,4	This field displays the additional information about the code.	

6. If the data entered is wrong, click **Deny** button to reject the transactions so that it can be modified again by maker.

7. To repair the incoming payment transaction for invalid accounts, click the **Repair** button.

8. To return the incoming payment transaction, click the **Return** button. The system displays the message "Return Operation Complete". Click the **Ok** button.

9. To authorize the incoming payment of semi authorised transaction, click the **Authorize** button. The system displays the message "Transaction Authorized". Click the **Ok** button.

Note:If during authorization of semi authorized transactions a new override reason has been occurred. Click the authorize button, a respective override message is displayed with 'Ok' and 'Cancel' button. Click the Ok button, transaction will be overridden and marked as 'completed', click"Cancel" button, the transaction will not be overridden and later on if the user wants then he can have again take a decision to override or return the same transaction .

10. Once the transaction has been authorized the system fetches the next record for authorisation. After last transaction system displays a message ''No more records pending''.

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1.15 PM043 - NEFT-Outgoing Payment Auth Screen

Outgoing payment transactions involve accessing secured networks and the payment is initiated after checking that fund transfer request is made by the authorized signatory of the account. Using this option you can authorize or reject the transaction initiated for the outgoing payments. It also allows you to authorize bulk transactions. Transactions will not be successfully executed if it is not duly authorized within the timeline window.

Definition Prerequisites

- 2057 - NEFT Outgoing Payment Initiation
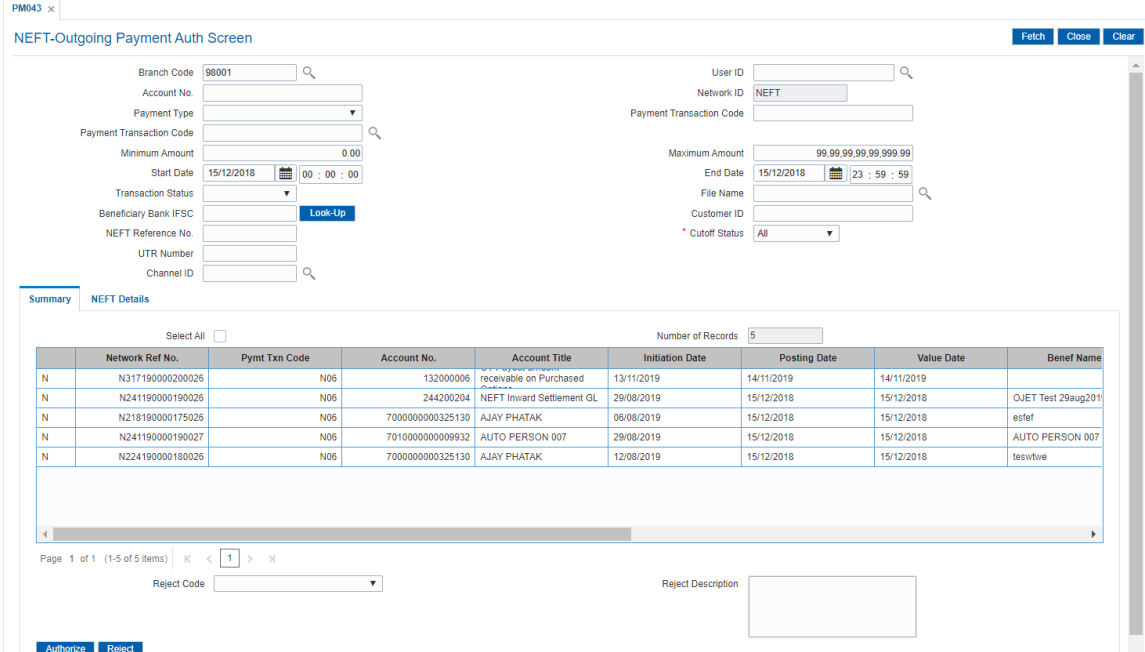
Modes Available

Not Available

To authorize the NEFT outgoing payment transactions

1. In the **Dashboard** page, Enter the Task Code **PM043** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > NEFT-Outgoing Payment Auth Screen**.

2. You will be navigated to the **NEFT-Outgoing Payment Auth Screen**.

NEFT-Outgoing Payment Auth Screen

Field Description

Field Name	Description
Branch Code	[Optional, Search List] Select the branch code from the Search List. These codes are defined in the **Branch Parameters Maintenance** (Task Code: STDBRNCH) option in the Corporate module. By default the system displays the branch code in which teller has

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logged in.
Branch code can be changed by the user any time.

User Id	[Optional, Search List] Select the user id whose transactions need to be authorized, from the Search List.
Account No.	[Optional, Numeric, 14] Type a valid CASA account number of the customer for whom the outgoing payment transaction is initiated.
Network ID	[Display] This field displays the network id as NEFT.
Payment Type	[Optional, Drop-Down] Select the payment type from the drop-down list. The options are: • Outgoing Payment • Reject of Incoming Payment
Payment Transaction Code	[Optional, Search List] Select the payment transaction code associated with the transaction from the Search List. These codes are defined in the **Payment Transaction Definition** (Task Code : PM002) option.
Minimum Amount	[Optional, Numeric, 13, Two] Type the minimum amount above which you want to view unauthorized transactions.
Maximum Amount	[Optional, Numeric, 13, Two] Type the maximum amount till which the unauthorized transactions need to be viewed.
Start Date	[Date editor] This field displays the start date. [Optional, HH:MM:SS] Select the start time which is the latest time stamp updated in the system at the time of repair from the list. The start time can be changed the time as the user need to filter according to the requirement. Note: The time stamp has various cases like Inputting, Modification , Authorization at 1st, 2nd level, Release, Sent to PI, Acknowledgment, settled/canceled, returned.
End Date	[Date editor] This field displays the end date [Optional, HH:MM:SS] Select the end time from the List. The end time can be changed the time as the user need to filter according to the requirement.
Transaction Status	[Optional, Drop-Down] Select the transaction status from the drop-down list. The options are:

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- Initiated

- Semi-Authorized

File Name	[Optional, Search List] Select the file name from the Search List.
Beneficiary Bank IFSC	[Optional, Alphanumeric, 11, Search List] Type the IFSC of the beneficiary or select it from the Search List.
Customer Id	[Optional, Numeric, 10] Type the id of the customer whose outgoing payment transactions are to be authorised.
NEFT Reference No	[Optional, Numeric, 16] Type the NEFT reference number.
CutOff Status	[Optional, Drop-Down] Select the cut off status from the drop-down list. The options are: - All - Pre-CutOff - Post-CutOff
UTR Number	[Optional, Alphanumeric, 16] Unique Transaction Reference number that is generated in the system for uniquely identifying any transaction.
Channel ID	[Optional, Search List] Select the Channel ID from the Search List. Select a particular channel, and records for only that channel will be fetched. If you don't select any channel, records from all channels will be fetched.

3. Select the branch code from the Search List.

4. Enter the other relevant information.

NEFT-Outgoing Payment Auth Screen

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6. Click **Fetch**. The system displays a list of transactions matching the entered criteria in the **Summary** tab.

Summary

Field Description

Column Name	Description
Select All	[Optional, Check Box] Select the check box if you want to authorise or reject all the fetched

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transactions.
This field is enabled if, the file pending for authorisation is selected from the field **File Name**.

Number Of Records	[Display] This field displays the total count of the records under a selection.
Network Ref No.	[Display] This column displays the network reference number generated at the time of payment initiation. In case of RTGS, it is the UTR number and in case of NEFT, it is the transaction reference number.
Pymt Txn Code	[Display] This column displays the payment transaction code.
Account No.	[Display] This column displays the CASA or GL account number from which the payment transaction is initiated.
Account Title	[Display] This column displays the account tittle.
Initiation Date	[Display] This column displays the initiation date of the transaction.
Posting Date	[Display] This column displays the posting date.
Value Date	[Display] This column displays the value date of the transaction.
Benef Name	[Display] This column displays the name of the beneficiary.
User ID	[Display] This column displays the user Id who has initiated the transaction.
Amount	[Display] This column displays the amount of the payment transaction.
Status	[Display] This field column displays the status of the payment transaction.
Post CutOff Txn	[Display] This column displays the post cutoff transaction.
Cr Account No.	[Display] This column displays the account number of the beneficiary account to which the credit is given.
User Id	[Display] This column displays the user id whose transactions need to be authorized, from the Search List.
Transaction Date	[Display] This column displays the transaction date..

Column Name	Description
Reject Code	[Optional, Drop-Down] Select the reject code from the drop-down list. The reject codes are maintained in the **Reason Code Maintenance** (Task Code: BAM40) option.
Reject Description	[Optional, Alphanumeric, 150] Type the description for rejecting the transaction.

7. Select the **Select All** check box to reject or authorize all the transactions.
   OR
   Double-click a record to view its details. The system enables the relevant tab.

Note: The flow of payment transaction will be- At the time of Initiation proper funds management check will be done. If the funds are not sufficient then system displays a message "Account would overdraw ". Supervisor can authorise or reject the transaction. Transaction will not be completed if the reason cannot be overridden (e.g. account blocked) and supervisor will reject the transaction, else a prompt "All the reasons" will be displayed. If the supervisor selects Ok, the transaction will be marked for force debit and send to Authoriser (based on Authorisation Limits). In case of 'Cancel' the focus will move back to the transaction screen and the supervisor can choose to reject the transaction.

NEFT Details

Field Description

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Field Name	Description
Payment Transaction Code	[Display] This field displays the transaction code of the selected payment.
Payment Type	[Display] This field displays the payment type.
User Reference Number	[Display] This field displays the user reference number of the selected transaction.
CutOff Status	[Display] This field displays the cut off status of the payment transaction.
Transaction Details	
Payment from	[Display] This field displays the mode of payment transaction.
Sender's Transaction Branch	[Display] This field displays the sender's transaction branch.
CASA Account Number	[Display] This field displays the CASA account number of the customer through which the outgoing payment transaction is initiated.
GL Account Number	[Display] This field displays the GL account number through which the outgoing payment transaction is initiated.
Cheque No.	[Display] This field displays the cheque number of the instrument.
Cheque Date	[Display] This field displays the cheque date present on the instrument.
Sender Account Type	[Display] This field displays the account type.
	[Display] This field displays the debit account status.
Currency	[Display] This field displays the account currency.
Sender Info	[Display] This field displays the sender information.
Remit Amount	[Display] This field displays the remit amount.
Charges (LCY)	[Display] This field displays the service charges to be applied in local currency.
Net Amount (ACY)	[Display] This field displays the net amount to be recovered from the customer initiating an outgoing payment transaction.
Amount in words	[Display]

This field displays the net amount in words to be recovered from the customer who has initiated an outgoing payment transaction.

Narrative	[Display] This field display the narration.
Return Code	[Display] This field displays the return code.
Maker Id	[Display] This field displays the maker Id.
Authorization Reasons	[Display] This field displays the authorization reason.
Reject Code	[Optional, Drop-Down] Select the reject code from the drop-down list.
Reject Description	[Display] This field displays the description of the reject code.
Sender Bank Details	
Sending Branch IFSC Code (5756)	[Display] This field displays the sending branch IFSC code.
Sender to Receiver Information (7495)	[Display] This field displays the sender to receiver information.
Originator of Remittance (7002)	[Display] This field displays the originator of remittance.
Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.
Sender Email Id	[Display] This field displays the default email id of the bank.
Sender Mobile No.	[Display] This field displays the default contact number of the bank.
Beneficiary Details	
Beneficiary ID	[Displays] This field display the beneficiary ID.
Beneficiary Customer Account No. (5561)	[Displays] This field displays the beneficiary customer account number.
Beneficiary Customer Name (6081)	[Display] This field displays the name of the beneficiary account holder.
Beneficiary Account Type (6310)	[Display] This field displays the beneficiary account type.
Beneficiary Customer Address (5565)	[Display] This field displays the address of the beneficiary customer.

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Beneficiary Branch IFSC Code (5569)	[Display] This field displays the beneficiary branch IFSC code.

Transaction Dates

Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.
Initiation Date	[Display] This field displays the initiation date of the transaction.
Posting Date	[Display] This field displays the posting date.
Value Date	[Display] This field displays the value date of the transaction.
Last Modified Date/ Time	[Display] This field displays the last modified date/time of the transaction.

8. To reject the payment transaction, click **Reject**.

9. The system displays the message "Reject Operation Complete". Click **OK**.

10. To authorize the payment transaction, click **Authorize**.

11. The system displays the message "Record Authorized". Click **OK**.

12. Once the transaction has been authorized/ rejected the system fetches the next record for authorisation. After last transaction system displays a message ''No more records pending''.

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1.16   PM044 - NEFT Outgoing Payment Release Screen

Using this option you can view the details of the outgoing payment messages. The authorizer can release or reject the transaction initiated for outgoing payment. Using the **Summary** tab you can allow Bulk Release of NEFT payments.

Definition Prerequisites

- 2057 - NEFT Outgoing Payment Initiation
- PM043 -NEFT-Outgoing Payment Auth Screen

Modes Available

Not Applicable

To release the NEFT outgoing payments

1. In the **Dashboard** page, Enter the Task code **PM044** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > NEFT Outgoing Payment Release Screen.**

2. You will be navigated to the **NEFT Outgoing Payment Release Screen**.

NEFT Outgoing Payment Release Screen

Field Description

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Field Name	Description
Branch Code	[Mandatory, Search List] Select the branch code from the Search List. All the authorized outgoing payment transactions pending for release for the selected branch are displayed. You can release the transactions from any branch.
User ID	[Optional, Search List] Select the user id from the Search List. All the transactions of the selected user id are fetched.
Account No.	[Optional, Numeric, 14] Type the CASA account number through which the payment was initiated.
Network ID	[Display] This field displays the network ID.
Payment Type	[Optional, Drop-Down] Select payment type from the drop-down list. The options are: • Outgoing Payment • Reject Of Incoming Payments
Payment Transaction Code	[Optional, Search List] Select the payment transaction code associated with the transaction from the Search List. These codes are defined in the **Payment Transaction Definition** (Task Code: PM002) option.
Minimum Amount	[Optional, Numeric, 13, Two] Type the minimum amount above which the unreleased transactions need to be fetched.
Maximum Amount	[Optional Numeric, 13, Two] Type the maximum amount upto which the unreleased transactions need to be fetched. You can enter maximum value as 99,99,99,99,999.00.
Start Date	[Mandatory, Date editor, dd/mm/yyyy] Select the date from which the unreleased transactions need to be fetched from the Date editor. By default it displays the current process date.
End Date	[Mandatory, Date editor, dd/mm/yyyy] Select the date upto which the unreleased transactions need to be fetched from the Date editor. By default it displays the current process date.
Transaction Status	[Optional, Drop-Down] Select the status of the transaction which needs to be fetched from the drop-down list. The options are: • Transaction Complete • Transaction Failed

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File Name	[Optional, Search List] Select the file name from the Search List. The Search List displays the list of uploaded files for which the payment messages are unreleased.
Beneficiary Bank IFSC	[Mandatory, Alphanumeric, 11, Search List] Type the beneficiary bank IFS code or select it from the Search List.
Customer ID	[Optional, Numeric, 10] Type the id of the customer whose payment transactions should be released.
NEFT Reference No.	[Optional, Numeric, 16] Type the NEFT reference number.
Cutoff Status	[Optional, Drop-Down] Select the cut off status of the transaction. The options are: • All • Precutoff • Postcutoff
Channel ID	[Optional, Search List] Select the Channel ID from the Search List. Select a particular channel, and records for only that channel will be fetched. If you don't select any channel, records from all channels will be fetched.

3. Select the branch code from the Search List.

4. In the date editor, select the start date and end date.

5. Enter the other relevant information.

NEFT Outgoing Payment Release Screen

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6. Click **Fetch**. The system displays a list of transactions matching the entered criteria in the **Summary** tab.

Summary

Field Description

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Column Name	Description
Select All	[Optional, Check Box] Select the check box to reject or release all the fetched transactions.
Network Ref No.	[Display] This column displays the network reference number generated at the time of payment initiation.
Pymt Txn Code	[Display] This column displays the transaction code of the payment.
Account No.	[Display] This column displays the account number through which the payment transaction is initiated.
Account Title	[Display] This column displays the account title.
Initiation Date	[Display] This column displays the Initiation date of payment transaction.
Posting Date	[Display] This column displays the Posting date of payment transaction.
Value Date	[Display] This column displays the value date of transaction.
Benef Name	[Display] This column displays the name of the payment transaction initiated.
Benef Bank	[Display] This column displays the name of the beneficiary bank for which the payment transaction is initiated.
Benef Branch	[Display] This column displays the beneficiary branch name.
Amount	[Display] This column displays the amount of the payment transaction.
Status	[Display] This column displays the amount status of the payment transaction.
Post Cutoff Txn	[Display] This column displays the post cutoff status of the payment transaction.

7. Select the **Select All** check box to reject or authorize all the transactions.
   OR
   Double-click a record to view its details. The system enables the relevant tab.

NEFT Details

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NEFT Outgoing Payment Release Screen

Field Description

Field Name	Description
Transaction Details	
Payment Transaction Code	[Display] This field displays the transaction code of the selected payment.
Payment Type	[Display] This field displays the payment type.
User Reference Number	[Display] This field displays the user reference number of the selected transaction.
Cutoff Status	[Display] This field displays the cutoff status of the transaction..
Transaction Details	
Payment from	[Display] This field displays the mode of payment transaction.
Sender's Transaction Branch	[Display] This field displays the sender's transaction branch.
CASA Account Number	[Display] This field displays the CASA account number of the customer through which the outgoing payment transaction is initiated.
GL Account Number	[Display] This field displays the GL account number through which the outgoing payment transaction is initiated.
Cheque No.	[Display] This field displays the Cheque number through which the outgoing payment transaction is initiated.
Cheque Date	[Display] This field displays the cheque deposited date.
Account Type	[Display] This field displays the account type.
Currency	[Display] This field displays the account currency.
Sender Info	[Display] This field displays the sender information.
Remit Amount	[Display] This field displays the remit amount.
Charges (LCY)	[Display] This field displays the service charges to be applied in local currency.
Net Amount (ACY)	[Display] This field displays the net amount to be recovered from the customer initiating an outgoing payment transaction. *Net Amount = Total of Account Amount + Charges.*

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Narrative	[Display] This field displays the narration.
Return Code	[Display] This field displays the return code.
Reject Code	[Display] This field displays the reject code.
Reject Description	[Display] This field displays the description of the return code.
Return Description	[Display] This field displays the description of the reject code.
Authorization Reasons	[Display] This field displays the authorization reason for the outgoing payments.
Sender Bank Details	
Sending Branch IFSC Code (5756)	[Display] This field displays the sending branch IFSC code.
Sender to Receiver Information (7495)	[Display] This field displays the sender to receiver information.
Originator of Remittance (7002)	[Display] This field displays the originator of remittance.
Sender Email Id	[Display] This field displays the email id of the sender.
Sender Mobile No.	[Display] This field displays the contact number of the sender.
Beneficiary Details	
Beneficiary ID	[Displays] This field displays the beneficiary ID.
Beneficiary Customer Account No. (5561)	[Displays] This field displays the beneficiary customer account number.
Beneficiary Customer Name (6081)	[Display] This field displays the name of the beneficiary account holder.
Beneficiary Account Type (6310)	[Display] This field displays the beneficiary account type.
Beneficiary Customer Address (5565)	[Display] This field displays the address of the beneficiary customer.
Beneficiary Branch IFSC Code (5569)	[Display] This field displays the beneficiary branch IFSC code.
Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.

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Transaction Dates

Initiation Date	[Display] This column displays the Initiation date of payment transaction.
Posting Date	[Display] This column displays the Posting date of payment transaction.
Value Date	[Display] This column displays the value date of transaction.
last modified date/-time	[Display] This column displays the last modified date/ time of the transaction.

8. To reject the payment transaction, click the **Reject** button.

9. The system displays the message "Reject Operation Complete". Click **OK**.

10. To release the payment transaction, click the **Release** button.

11. The system displays the message "Record Operation Complete". Click **OK**.

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1.17 PM045 - NEFT Incoming Payment Auth Screen

Using this option you can view all the incoming payment messages and authorize the transaction for credit to the customer's account. The message can be authorized in bulk by selecting all the transactions through the **Summary** tab.

Pending repair transactions can be repaired or returned in teller mode. If returned then new UTR number will be generated and the transaction will follow the normal outward flow. If repaired the status will be marked as "Semi authorized" and the transaction will not be available for authorization for the same level users.

Note: If transaction to credit card is done all the company details of credit card and accounts are maintained in BAM81 - Company Master Maintenance screen. If remit account type is 52 or remit account no. length is 16 digits (numeric) do Credit Card validation, on successful validation, **FLEXCUBE** credit the bill company to CASA else treat the transaction as normal and continue with existing validations and processing.

Definition Prerequisites
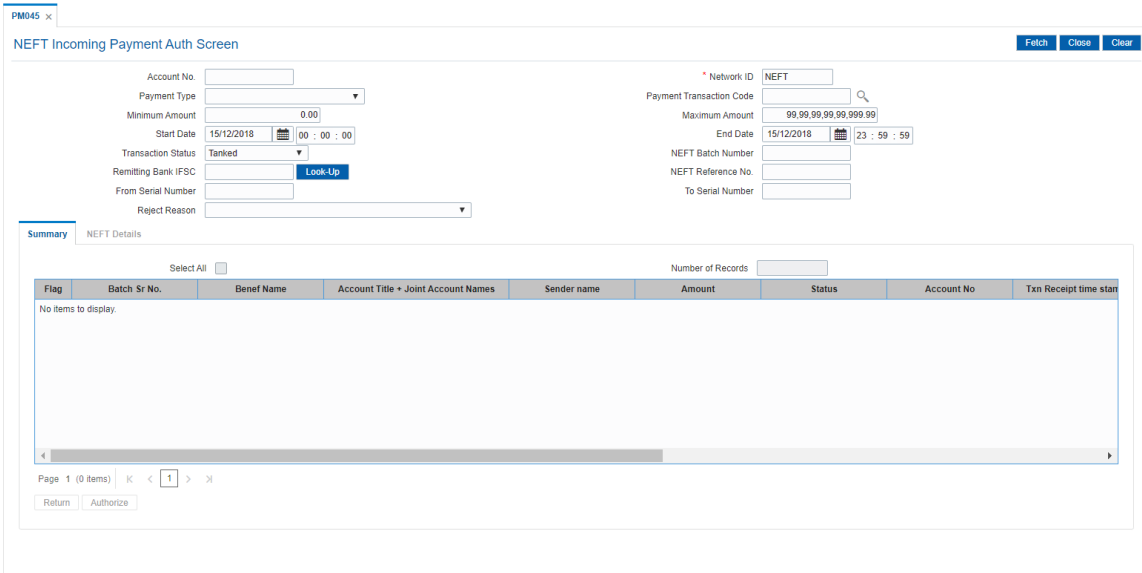
Not Applicable

Modes Available

Not Available

To authorize the incoming payment transactions

1. In the **Dashboard** page, Enter the Task Code **PM045** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > NEFT Incoming Payment Auth Screen**.

2. You will be navigated to the **NEFT Incoming Payment Auth Screen**.

NEFT Incoming Payment Auth Screen

Field Description

Field Name	Description
Account No.	[Optional, Numeric, 14]

The account number of the customer in whose account the incoming payment transaction is going to be received.

Network ID	[Display] This field displays the network ID.
Payment Type	[Optional, Drop-Down] Select the payment type from the drop-down list to authorize transactions of a particular payment type. The options are: • Incoming Payment • Return of Outgoing Payment
Payment Transaction Code	[Optional, Search List] Select the payment transaction code associated with the transaction from the Search List. These codes are defined in the **Payment Transaction Definition** (Task Code : PM002) option.
Minimum Amount	[Optional, Numeric, 13, Two] Type the minimum amount above which you can view unauthorized transactions.
Maximum Amount	[Optional, Numeric, 13, Two] Type the maximum amount below which you can view unauthorized transactions.
Start Date	[Mandatory, Search List, dd/mm/yyyy] Select the date from which the transactions need to be viewed from the Search List. By default it displays the current process date. [Optional, Search List, HH:MM:SS] Select the start time which is the latest time stamp updated in the system at the time of repair from the Search List. The start time can be changed the time as the user need to filter according to the requirement. Note:The time stamp has various cases like Inputting, Modification , Authorization at 1st, 2nd level, Release, Sent to PI, Acknowledgment, settled/canceled, returned
End Date	[Mandatory, Search List, dd/mm/yyyy] Select the date upto which the transactions need to be viewed from the Search List. By default it displays the current process date. [Optional, Search List, HH:MM:SS] Select the end time from the Search List. The end time can be changed the time as the user need to filter according to the requirement.
Transaction Status	[Optional, Drop-Down] Select the transaction status from the drop-down list to view transactions for that status for the purpose of authorization. The options are: • Tanked

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<table>
<tr><td></td><td>• All</td></tr>
<tr><td></td><td>• Pending Repair</td></tr>
</table>

NEFT Batch Number	[Optional, Alphanumeric, Four] Type the batch number of the incoming NEFT payment transaction to be fetched. For example, 0001, 0002…etc.
Remitting Bank IFSC	[Optional, Alphanumeric, 11, Search List] Type the remitting bank IFSC code or select it from the Search List.
NEFT Reference No.	[Optional, Numeric, 16] Type the NEFT reference number.
From Serial Number	[Numeric, 5] Type the serial number from which you need to select the payments. All incoming payments are assigned a serial number.
To Serial Number	[Numeric, 5] Type the serial number up to which you need to select the payments. All incoming payments are assigned a serial number.
Reject Reason	[Optional, Drop-Down] Select the reject reason from the drop down list to filter on reason specific records.

3. Enter the account number.

4. Enter the other relevant information.

5. Click the **Fetch** button. The system displays a list of transactions matching the entered criteria in the **Summary** tab.

Summary

Field Description

Field Name	Description
Select All	[Optional, Check Box]

Select the check box to authorize all the fetched transactions.

Number Of Records	[Display] This field displays the total count of the records under a selection. Pagination will not be provided on the incoming screens. All 150 records should be displayed in a single page.

Column Name	Description
Batch Sr No.	[Display] This field displays the serial number for the batch entries.
Benef Name	[Display] This field displays name of beneficiary as received in the incoming payment message.
Account Title + Joint Account Names	[Display] This field displays the account and short name of the joint holders.
Sender Name	[Display] This field displays the name of the sender received in the incoming payment message.
Amount	[Display] This column displays the remit amount.
Status	[Display] This column displays the status of the payment transaction.
Account No.	[Display] This column displays the CASA or GL account number into which the payment is to be credited.
Txn Receipt time stamp	[Display] This field displays the date and time for receipt of the payments message.
NEFT Reference Number	[Display] This field displays the NEFT reference number as received in the incoming payment message.
Pymt Txn Code	[Display] This column displays the payment transaction code.
Remittg Bank	[Display] This column displays the remitting bank name.
Remittg Branch	[Display] This column displays the remitting branch name.
Posting Date	[Display] This column displays the date of payment transaction.
Reject Reason	[Display] This column displays the status of the payment transaction.

6. Select the **Select All** check box to authorize all the transactions.
   OR
   Double-click a record to view its details. The system enables the relevant tab.

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NEFT Details

The details of the NEFT incoming payment transactions are displayed.

Field Description

Field Name	Description
Payment Transaction Code	[Display] This field displays the transaction code of the selected payment.
Payment Type	[Display] This field displays the payment type.
NEFT Reference No.	[Display] This field displays the NEFT reference number of the selected transaction.
User Reference Number	[Display] This field displays the user reference number of the selected transaction.
Record No. / Total Records	[Display] This field displays the total count of the records under a selection.
Number Of Records	[Display] This field displays the total count of the records under a selection. Pagination will not be provided on the incoming screens. All 150 records should be displayed in a single page.
Payment To	[Display] Displays the type of account in which the payment is received. This may be (CASA,GL,LOAN).
Sender's Transaction Branch	[Display] This field displays the sender's transaction branch.
Transaction Details	
Account Number	[Display] This field displays the CASA account number of the customer for which the incoming payment transaction is initiated.
GL Account Number	[Display] This field displays the GL account number for which the incoming payment transaction is initiated.
Joint Holder Name	[Display] This field displays the joint holder's name.
Account Type	[Display] This field displays the account type.
Currency	[Display] This field displays the account currency.
Remit Amount	[Display] This field displays the remit amount.
Charges (LCY)	[Display] This field displays the service charges to be applied in local currency.
Net Amount (ACY)	[Display] This field displays the net amount to be provided to the customer initiating an incoming payment transaction.

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Narrative	[Display] This field display the narration.
Remitter Account	[Display] This field displays the remitter account.
Remitter Name	[Display] This field displays the remitter name.
Batch Number	[Display] This field displays the batch number in which the incoming NEFT payment message is received.
Transaction Status	[Display] This field display the current status (at the time of Enquiry) of a transaction .
Beneficiary Customer Name (6081)	[Display] This field displays the name of the beneficiary.
Transaction Posting Date	[Display] This field displays the transaction posting date.
Transaction Value Date	[Display] This field displays the transaction value date.
Return Code	[Optional, Drop-Down] Select the return code from the drop-down list.
Authorization Reasons	[Display] This field displays the authorization reason.
Reason Code	[Display] This field displays the reason code. [Optional, Drop-Down] Select the reason code from the drop-down list.
Reason Description	[Display] This field displays the description of the reason code.
Sender Bank Details	
Sending Branch IFSC Code (5756)	[Display] This field displays the sending branch IFSC code.
Originator of Remittance (7002)	[Display] This field displays the originator of remittance.
Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.
Sender to Receiver Information (7495)	[Display] This field displays the sender to receiver information.
	Note: For beneficiary account as NRE account if remit account type code is 40 then the payment transaction would be STP and if other than

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40 then it would get tanked. For beneficiary account as NON NRE account then irrespective of whether remit account type code is 40 or not, transaction would be STP.

Beneficiary Details

Beneficiary ID	[Displays] This field displays the beneficiary ID.
Beneficiary Account Number (6061)	[Displays] This field displays the beneficiary customer account number.
Beneficiary Account Type (6310)	[Display] This field displays the beneficiary account type.
Beneficiary Customer Address (5565)	[Display] This field displays the address of the beneficiary customer.
Beneficiary IFSC Code	[Display] This field displays the IFSC Code of the beneficiary customer.
Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.

7. To repair the incoming payment transaction, click the **Repair** button. The authorization button will be disabled on every successful authorization of repaired transactions.

8. To return the incoming payment transaction, click the **Return** button. The system displays the message"Return Operation Complete". Click the **Ok** button.

9. To authorize the incoming payment transaction, click the **Authorize** button. The system displays themessage"Transaction Authorized". Click the **Ok** button.

Note: If clicking on 'Authorize' button overrides conditions (e.g. High level Memo present on account, Account status Dormant, Account status Dormant and credit block with override, Account status Credit block with override or Account status Credit block) is present a respective override message is displayed. If user clicks on "OK" button then the transaction will be overridden and committed and "Cancel" button then the transaction will not be overridden and has to return the transaction through Return button in the screen.
For reject reason the system will display the reject reason and then force the authorizer to return the transaction.

10. Once the transaction has been authorized the system fetches the next record for authorisation. After last transaction system displays a message ''No more records pending''.

1.18 PM046- NEFT Incoming Payment For Semi Authorized

This screen is used for authorising semi-authorised transaction. Access right of this screen be given to the supervisors only.

If returned the semi authorized transactions by using this screen then new RTGS reference number will be generated and then the transaction will follow the normal outward flow. Whether these returned incoming transactions will require single or dual or no authorization will depend on the payment transaction code defined for the for return of incoming transactions in PM002 - Payments Transaction Definition screen and auth limit set for this payment codes in PM039 - Payment Transaction Attributes screen.

Example: Suppose for return of N02 NEFT incoming transactions, a payment code N07 is defined in PM002 and similarly the payment transaction attributes (such as auth limits) are defined in PM039. While returning the N02 transactions FC will take into consideration the values set for N07 in the PM039 screen to determine whether these returned transactions will require single authorization or double or no authorization.

Definition Prerequisites

- PM002 - Payments Transaction Definition
- PM039 - Payment Transaction Attributes
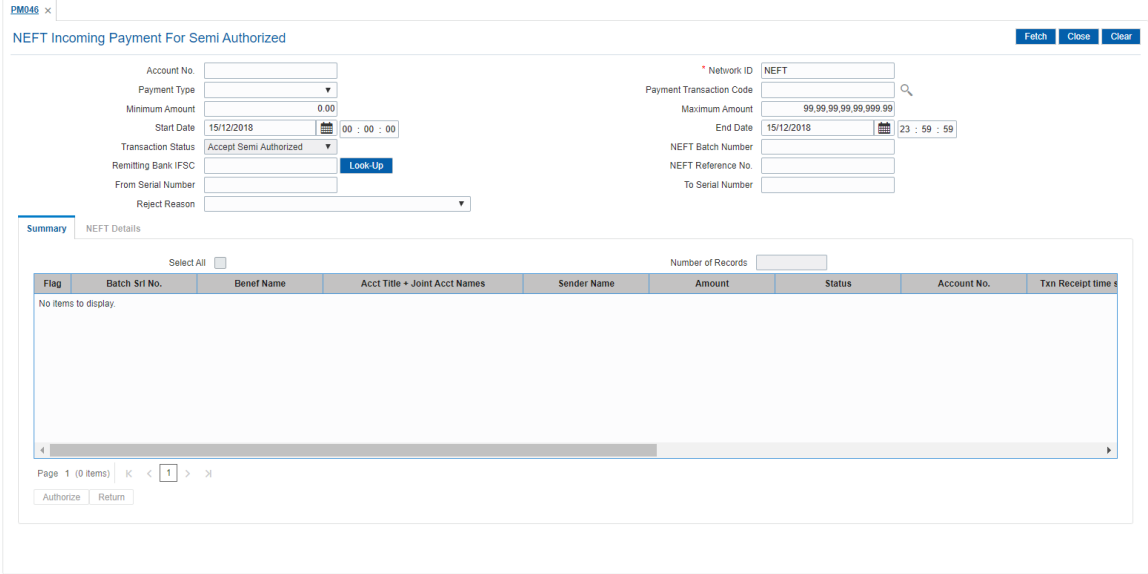- PM045 - NEFT Incoming Payment Auth Screen

Modes Available

Not Applicable

To authorize the incoming payment for semi authorised transactions

1. In the **Dashboard** page, Enter the Task Code **PM046** and click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > NEFT Incoming Payment For Semi Authorized**.

2. The system displays the **NEFT Incoming Payment For Semi Authorized** screen.

NEFT Incoming Payment For Semi Authorized

Field Description

Field Name	Description
Account No.	[Optional, Numeric, 14] The account number of the customer in whose account the incoming payment transaction is going to be received.
Network ID	[Display] This field displays the network ID.
Payment Type	[Optional, Drop-Down] Select the payment type from the drop-down list to semi authorize the transactions of a particular payment type. The options are: • Incoming Payment • Return of Outgoing Payment
Payment Transaction Code	[Optional, Search List] Select the payment transaction code associated with the transaction from the Search List. These codes are defined in the **Payment Transaction Definition** (Task Code : PM002) option.
Minimum Amount	[Optional, Numeric, 13, Two] Type the minimum amount above which you can view semi authorized transactions.
Maximum Amount	[Optional, Numeric, 13, Two] Type the maximum amount below which you can view semi authorized transactions.
Start Date	[Mandatory, Date Picker, dd/mm/yyyy] Select the date from which the transactions need to be viewed from the Date Picker. By default it displays the current process date. [Optional, Search List, HH:MM:SS] Select the start time which is the latest time stamp updated in the system at the time of repair from the Search List. The start time can be changed the time as the user need to filter according to the requirement. **Note**:The time stamp has various cases like Inputting, Modification , Authorization at 1st, 2nd level, Release, Sent to PI, Acknowledgment, settled/canceled, returned
End Date	[Mandatory, Date Picker, dd/mm/yyyy] Select the date upto which the transactions need to be viewed from the Date Picker. By default it displays the current process date. [Optional, Search List, HH:MM:SS] Select the end time from the Search List. The end time can be changed the time as the user need to filter according to the requirement.
Transaction Status	[Display] This field displays the current status (at the time of Enquiry) of a

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transaction .

By default system displays the transaction status as Accept Semi Authorized. This will be filtered and subsequently can be authorized or returned.

NEFT Batch Number	[Optional, Alphanumeric, Four] Type the batch number of the incoming NEFT payment transaction to be fetched. For example, 0001, 0002…etc.
Remitting Bank IFSC	[Optional, Alphanumeric, 11, Search List] Type the remitting bank IFSC code or select it from the Search List.
NEFT Reference No.	[Optional, Numeric, 16] Type the NEFT reference number.
From Serial Number	[Mandatory, Numeric, 16] Type the from serial number.
To Serial Number	[Mandatory, Numeric, 16] Type the To serial number.
Reject Reason	[Optional, Drop-Down] Select the reject reason from the drop down list to filter on reason specific records.

3. Enter the account number.

4. Enter the other relevant information.

6. Click the **Fetch** button. The system displays a list of transactions matching the entered criteria in the **Summary** tab.

Summary

Field Description

Field Name	Description
Select All	[Optional, Check Box]

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	Select the check box to authorize all the fetched transactions.
Number Of Records	[Display] This field displays the total count of the records under a selection. Pagination will not be provided on the incoming screens. All 150 records should be displayed in a single page.

Column Name	Description
Flag	[Display] This column displays the Flag Status 'N'.
Batch Srl No.	[Display] This column displays the batch serial number generated at the time of payment initiation.
Benef Name	[Display] This column displays the name of the beneficiary.
Account Titles+Joint Account Names	[Display] This column displays the account title and the joint account's name
Sender Name	[Display] This column displays the name of the sender.
Amount	[Display] This column displays the remit amount.
Status	[Display] This column displays the status of the payment transaction.
Account No.	[Display] This column displays the CASA or GL account number from which the payment transaction is initiated.
Tax Receipt Time Stamp	[Display] This column displays the Tax receipt time stamp
NEFT Reference No.	[Display] This column displays the NEFT reference number of the transaction
Pymt Txn Code	[Display] This column displays the payment transaction code.
Remittg Bank	[Display] This column displays the remitting bank name.
Remittg Branch	[Display] This column displays the remitting branch name.
Posting Date	[Display] This column displays the posting date of the payment transaction.
Reject Reason	[Display] This column displays the reject reason of the transaction.

3. Enter the RD account number and press the **<Tab> or <Enter>** key.

4. Select the installment mode fr

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5. Select the **Select All** check box to authorize all the transactions.
OR
Double-click a record to view its details. The system enables the relevant tab.

NEFT Details

The details of the NEFT incoming payment transactions are displayed.

Field Description

Field Name	Description
Payment Transaction Code	[Display] This field displays the transaction code of the selected payment.
Payment Type	[Display] This field displays the payment type.
NEFT Reference No.	[Display] This field displays the NEFT reference number of the selected transaction.
User Reference Number	[Display] This field displays the user reference number of the selected transaction.
Record No. / Total Records	[Display] This field displays the total count of the records under a selection.
Number Of Records	[Display] This field displays the total count of the records under a selection. Pagination will not be provided on the incoming screens. All 150 records should be displayed in a single page.
Payment From	[Display] This field displays the mode of payment transaction.
Sender's Transaction Branch	[Display] This field displays the sender's transaction branch.

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Transaction Details

CASA Account Number	[Display] This field displays the CASA account number of the customer for which the incoming payment transaction is initiated.
GL Account Number	[Display] This field displays the GL account number for which the incoming payment transaction is initiated.
Joint Holder Name	[Display] This field displays the name of the holder of joint account.
Account Type	[Display] This field displays the account type.
Currency	[Display] This field displays the account currency.
Remit Amount	[Display] This field displays the remit amount.
Charges (LCY)	[Display] This field displays the service charges to be applied in local currency.
Net Amount (ACY)	[Display] This field displays the net amount to be provided to the customer initiating an incoming payment transaction.
Narrative	[Display] This field displays the narration.
Remitter Account	[Display] This field displays the remitter account number.
Batch Number	[Display] This field displays the batch number in which the incoming NEFT payment message is received
Transaction Status	[Display] This field displays the current status (at the time of Enquiry) of a transaction.
Remitter Name	[Display] This field displays the remitter Name.
Transaction Posting Date	[Display] This field displays the transaction posting date.
Transaction Value Date	[Display] This field displays the transaction value date.
Beneficiary Customer Name (6081)	[Display] This field displays the name of the beneficiary.
Return Code	[Optional, Drop-Down] Select the return code from the drop-down list. The system displays the return code along with the return description.
Authorization	[Display]

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Reasons	This field displays the authorization reason.
Reason Code	[Display] This field displays the reason code.
Reason Description	[Display] This field displays the description of the reason code.
Sender Bank Details	
Sending Branch IFSC Code (5756)	[Display] This field displays the sending branch IFSC code.
Originator of Remittance (7002)	[Display] This field displays the originator of remittance.
Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.
Sender to Receiver Information (7495)	[Display] This field displays the sender to receiver information.
	Note: For beneficiary account as NRE account if remit account type code is 40 then the payment transaction would be STP and if other than 40 then it would get tanked. For beneficiary account as NON NRE account then irrespective of whether remit account type code is 40 or not, transaction would be STP.
Beneficiary Details	
Beneficiary ID	[Displays] This field displays the beneficiary ID.
Beneficiary Account Number (6061)	[Displays] This field displays the beneficiary customer account number.
Beneficiary Account Type (6310)	[Display] This field displays the beneficiary account type.
Beneficiary Customer Address (5565)	[Display] This field displays the address of the beneficiary customer.
Beneficiary IFSC Code	[Display] This field displays the IFSC Code of the beneficiary customer.
Bank Name	[Display] This field displays the bank name based on the IFSC Code selected.
Branch Name	[Display] This field displays the branch name based on the IFSC Code selected.

6. If the data entered is wrong, click **Deny** button to reject the transactions so that it can be modified again by maker.
7. To repair the incoming payment transaction, click the **Repair** button. The authorization button will be disabled on every successful authorization of repaired transactions.

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8. To return the incoming payment transaction, click the **Return** button. The system displays the message "Return Operation Complete". Click the **Ok** button.

9. To authorize the incoming payment of semi authorised transaction, click the **Authorize** button. The system displays the message "Transaction Authorized". Click the **Ok** button.

Note:If during authorization of semi authorized transactions a new override reason has been occurred then on Clicking the authorize button, a respective override message is displayed with 'Ok' and 'Cancel' button. Click the Ok button, transaction will be overridden and marked as 'completed', click"Cancel" button then the transaction will not be overridden and later on if the user wants then he can have again take a decision to override or return the same transaction.
Once the transaction has been authorized the system fetches the next record for authorisation. After last transaction system displays a message ''No more records pending''.

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1.19 PM048- N10 Acknowledgment Msg Screen

This screen is used for N10 Acknowledgment Message generation for NEFT incoming transaction.

Definition Prerequisites

- PM045 - NEFT Incoming Payment Auth Screen
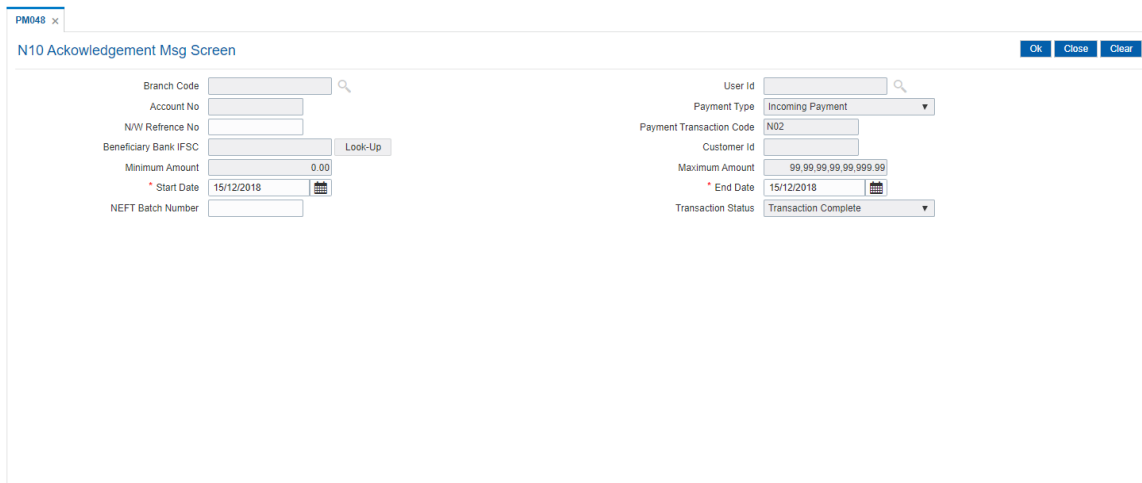
Modes Available

Not Applicable

To generate N10 Acknowledgment Message for NEFT transaction

1. In the **Dashboard** page, Enter the Task Code **PM048** and click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > N10 Acknowledgment Msg**.

2. You will be navigated to the **N10 Acknowledgment Message** screen.

N10 Acknowledgment Message Screen

Field Description

Field Name	Description
Branch Code	[Display] This field displays the branch code.
User Id	[Display] This field displays the user id whose transactions need to be fetched.
Account No	[Display] This field displays the account number of the customer.
Payment Type	[Display] This field displays the payment type as 'Incoming Payment'
N/W Reference No	[Optional, Numeric, 16] Enter the network reference number to fetch the corresponding records.
Payment Transaction	[Display]

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Code	This field displays the payment transaction code as 'N02'
Beneficiary Bank IFSC	[Display] This field displays the IFSC of the beneficiary.
Customer Id	[Display] This field displays the id of the customer whose payment transactions should be fetched.
Minimum Amount	[Display] This field displays the minimum amount above which the transactions need to be fetched.
Maximum Amount	[Display] This field displays the maximum amount upto which the transactions need to be fetched.
Start Date	[Mandatory, Date editor, dd/mm/yyyy] Select the date from which the transactions need to be fetched from the date editor. By default it displays the current process date.
End Date	[Mandatory, Date editor, dd/mm/yyyy] Select the date upto which the transactions need to be fetched from the Date editor. By default it displays the current process date.
NEFT Batch Number	[Optional, Alphanumeric, Four] Type the batch number of the incoming NEFT payment transaction to be fetched. For example, 0001, 0002…etc.
Transaction Status	[Display] This field displays the status of the transaction as 'Transaction Complete'

3. Enter the relevant details.

4. Click the **OK** button.

5. The system displays the message "Do you want to continue to mark transactions for N10 message release ?"

6. Click the **OK** button.

7. Transactions will be updated for N10 message release.

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1.20 PM049- Single DR Multi CR Final Auth

This screen is used for Neft SDMC Upload. For any NeftSDMC upload, user has to authorize or reject the outgoing transaction.

Definition Prerequisites

- PM043 - NEFT-Outgoing Payment Auth Screen
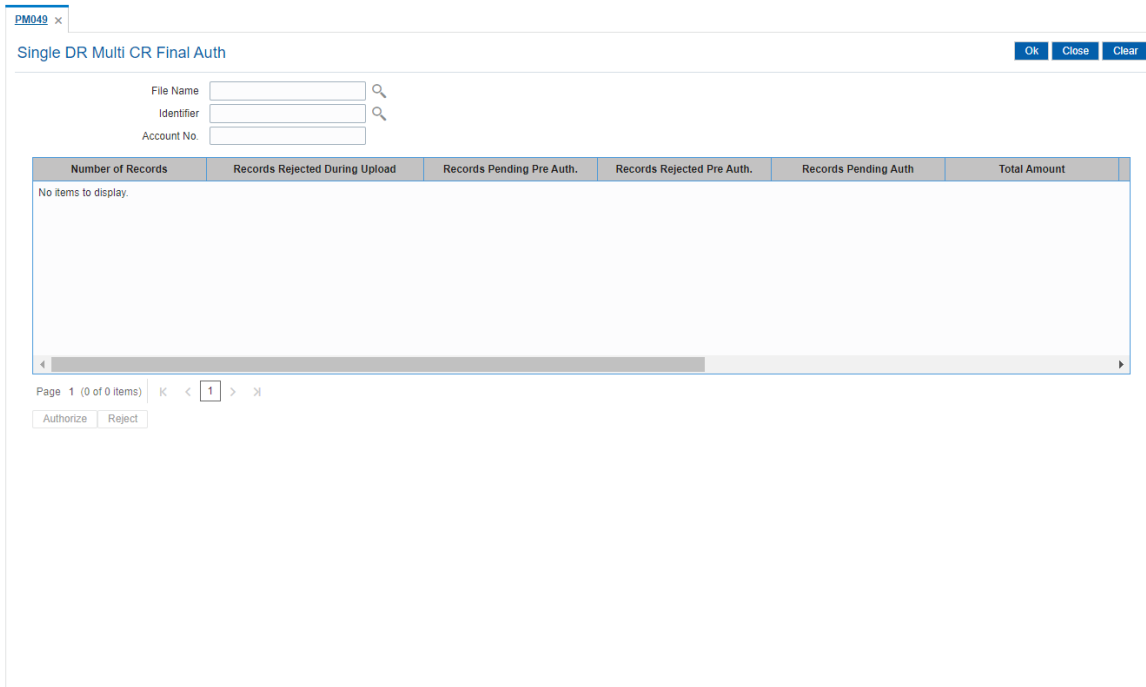- BA452 - File Upload (GEFU ++)

Modes Available

Not Applicable

To authorize the SDMC transaction

1. In the **Dashboard** page, Enter the Task Code **PM049** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > Single DR Multi CR Final Auth.**

2. You will be navigated to the **Single DR Multi CR Final Auth**.

Single DR Multi CR Final Auth

PM049 ×					
Single DR Multi CR Final Auth					Ok Close Clear

File Name [ ] 🔍
Identifier [ ] 🔍
Account No. [ ]

Number of Records	Records Rejected During Upload	Records Pending Pre Auth.	Records Rejected Pre Auth.	Records Pending Auth	Total Amount	
No items to display.						

Page 1 (0 of 0 items) |< < [1] > >|

Authorize Reject

Field Description

Field Name	Description
File Name	[Mandatory, Search List] Enter the SDMC file name to view the transaction.
Identifier	[Optional, Picklist] Enter the console identifier for the corresponding SDMC file name.
Account No.	[Mandatory, Numeric] Enter the account number for the corresponding SDMC file name.

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Number of Records	[Display] This field displays the total number of records from the uploaded SDMC file.
Records Rejected During Upload	[Display] This field displays the number of records rejected during upload of SDMC file from screen BA452.
Records Pending Pre Auth	[Display] This field displays the number of records to be processed.
Records Rejected Pre Auth	[Display] This field displays the number of records rejected during authorization.
Records Pending Auth	[Display] This field displays the number of records pending for authorization from PM043.
Total Amount	[Display] This field displays the total amount of transactions from the uploaded SDMC file.
Amount Pending Auth	[Display] This field displays the amount pending for authorization.
Amount Pending PreAuth	[Display] This field displays the amount pending for pre authorization.
Amount Rejected During Upload	[Display] This field displays the amount rejected during upload.
Authorize	[Optional] Click the button to authorize the payment transaction.
Reject	[Optional] Click the button to reject the payment transaction.

3. Enter the relevant details.

4. Click the Authorize or Reject as required.

6. Click **OK**.

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1.21 PM050- Payment NEFT N04/SOD Message Maintenance

This screen can be used to process transactions in status TXN_N04_AWAITED, in case N04 for a batch has not been received from RBI.

After input and authorization for the batch time from this screen, system will process transactions in status TXN_N04_AWAITED for that particular batch and all previous batches for that process date (if any).

For eg: If N04 is not received for 1800 batch, user can process transactions in status TXN_N04_ AWAITED for the 1800 batch and also transactions of all previous batches which are in TXN_N04_ AWAITED status

Definition Prerequisites

- PM043 - NEFT-Outgoing Payment Auth Screen
- BA452 - File Upload (GEFU ++)
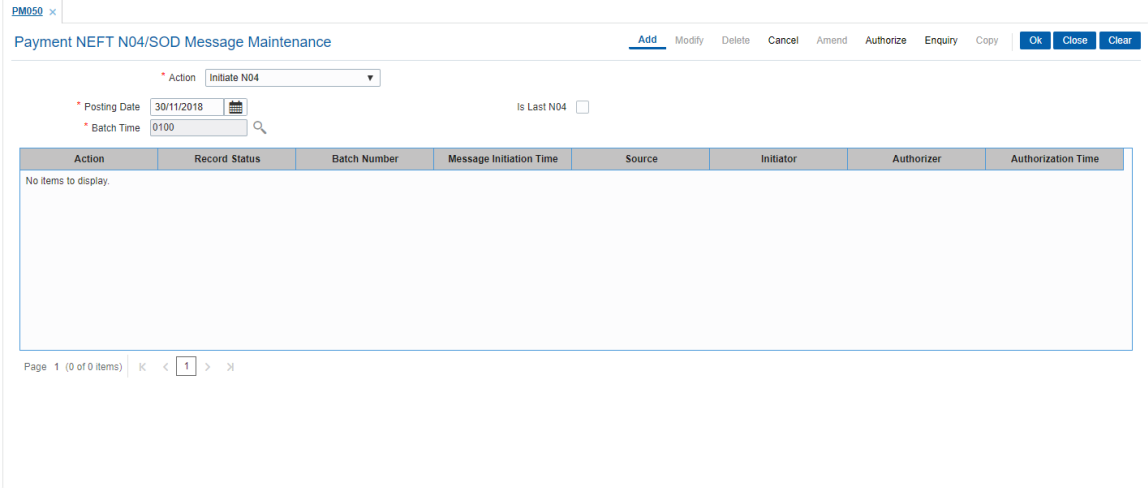
Modes Available

Add, Authorize, Enquiry

To initiate N04 message internally

1. In the **Dashboard** page, Enter the Task code **PM050** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > Payment NEFT N04 Message Maintenance.**.

2. You will be navigated to **Payment NEFT N04/SOD Message Maintenance** screen. Click **Add**.

Payment NEFT N04/SOD Message Maintenance

Field Description

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Field Name	Description
Action	[Dropdown] Select the action to be performed. Available values are. • Initiate N04 – This is to initiate dummy N04 message • Re-process Transactions awaiting N04 – This is to initiate dummy N04 again for the batch for which N04 is already received • Initiate SOD – This is to initiate dummy SOD message
Posting Date	[Mandatory, Date Picker] This will be defaulted to logged in Teller's batch date. If the action is 'Initiate N04', then process date will need to be same as SOD date. However, If SOD message of subsequent day is received, but N04 of previous day's batch is not received, then process date can be selected as pervious N04 received date or SOD date. If the action is 'Initiate SOD', then process date will need to be next working day as per payments calendar. For eg, system date is 31-Jul-2019. To initiate dummy SOD message for 1-Aug-2019, the teller will need to open batch for 1-Aug-2019 and will be allowed to 'Initiate SOD' for 1- Aug-2019.
Is Last N04	[Checkbox] Select this flag to initiate N04 for the last batch of the day.
Batch Time	[Mandatory, Searchlist] Select the batch number from searchlist. This field is applicable only for actions Initiate N04 and Re-process Transactions awaiting N04.
Action	[Display] This field displays the action taken.
Record Status	[Display] This field displays the status of the record.
Batch Number	[Display] This field displays the Batch Number on which the action was taken.
Message Initiation Time	[Display] This field displays the time at which the message was initiated.
Source	[Display] This field displays the source.
Initiator	[Display] This field displays the initiator id.
Authorizer	[Display] This field displays the ID of the authorizer.
Authorization Time	[Display] This field displays the time of authorization.

3. Click **Initiate N04**.

4. In the date editor, select Posting Date.

5. Select batch time from the search list.

6. Click **OK**.

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To Reprocess Transactions awaiting N04

1. Click **Reprocess Transactions Awaiting N04**.

2. Select the relevant **Batch Time**.

3. Click **OK**

Payment NEFT N04/SOD Message Maintenance

Field Description

Field Name	Description
Action	[Dropdown] Select the action to be performed. Available values are. • Re-process Transactions awaiting N04 – This is to initiate dummy N04 again for the batch for which N04 is already received
Posting Date	[Mandatory, Date Picker] This will be defaulted to logged in Teller's batch date. If the action is 'Initiate N04', then process date will need to be same as SOD date. However, If SOD message of subsequent day is received, but N04 of previous day's batch is not received, then process date can be selected as pervious N04 received date or SOD date. If the action is 'Initiate SOD', then process date will need to be next working day as per payments calendar. For eg, system date is 31-Jul-2019. To initiate dummy SOD message for 1-Aug-2019, the teller will need to open batch for 1-Aug-2019 and will be allowed to 'Initiate SOD' for 1- Aug-2019.
Is Last N04	[Checkbox] Select this flag to initiate N04 for the last batch of the day.
Batch Time	[Mandatory, Searchlist] Select the batch number from searchlist. This field is applicable only for actions Initiate N04 and Re-process Transactions awaiting N04.
Action	[Display] This field displays the action taken.
Record Status	[Display] This field displays the status of the record.
Batch Number	[Display] This field displays the Number on which the action was taken.
Message Initiation Time	[Display] This field displays the time at which the message was initiated.
Source	[Display] This field displays the source.
Initiator	[Display] This field displays the initiator id.
Authorizer	[Display] This field displays the ID of the authorizer.
Authorization Time	[Display] This field displays the time of authorization.

To Enquiry about the transactions

1. Click **Enquiry**.

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Payment NEFT N04/SOD Message Maintenance

PM050 ✕							
Payment NEFT N04/SOD Message Maintenance		Add Modify Delete Cancel Amend Authorize **Enquiry** Copy			**Ok** **Close** **Clear**		

* Action [Initiate N04 ▼]

* Posting Date [30/11/2018 📅]   Is Last N04 [ ]

* Batch Time [   ] 🔍

Action	Record Status	Batch Number	Message Initiation Time	Source	Initiator	Authorizer	Authorization Time
No items to display.							

Page 1 (0 of 0 items) |◀ ◀ [1] ▶ ▶|

Field Description

Field Name	Description
Action	[Dropdown] Select the action to be performed. Available values are. • Initiate N04 – This is to initiate dummy N04 message • Re-process Transactions awaiting N04 – This is to initiate dummy N04 again for the batch for which N04 is already received • Initiate SOD – This is to initiate dummy SOD message
Posting Date	[Mandatory, Date Picker] This will be defaulted to logged in Teller's batch date. If the action is 'Initiate N04', then process date will need to be same as SOD date. However, If SOD message of subsequent day is received, but N04 of previous day's batch is not received, then process date can be selected as pervious N04 received date or SOD date. If the action is 'Initiate SOD', then process date will need to be next working day as per payments calendar. For eg, system date is 31-Jul-2019. To initiate dummy SOD message for 1-Aug-2019, the teller will need to open batch for 1-Aug-2019 and will be allowed to 'Initiate SOD' for 1- Aug-2019.
Batch Time	[Mandatory, Picklist] Select the batch number from picklist. This field is applicable only for actions Initiate N04 and Re-process Transactions awaiting N04.
Is Last N04	[Checkbox] Select this flag to initiate N04 for the last batch of the day.
Action	[Display] This field displays the action taken.
Record Status	[Display] This field displays the status of the record.
Batch Number	[Display] This field displays the batch number on which the action was taken.
Message Initiation Time	[Display] This field displays the time at which the message was initiated.
Source	[Display] This field displays the source.
Initiator	[Display] This field displays the initiator id.
Authorizer	[Display] This field displays the ID of the authorizer.
Authorization Time	[Display] This field displays the time of authorization.

2. Select the relevant **Batch Time**.

3. Click **OK**

3. You can view the summary details.

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1.22 PM052- Repost Backed Out Messages

This screen allows you to inquire all inward messages which are failed to process because of any infra type exceptions like unavailable of database/queue connections. All such messages will be backed out in database table if database connection is available or at specified file system directory for any other type of infra exceptions. This screen is to repost backed out messages.
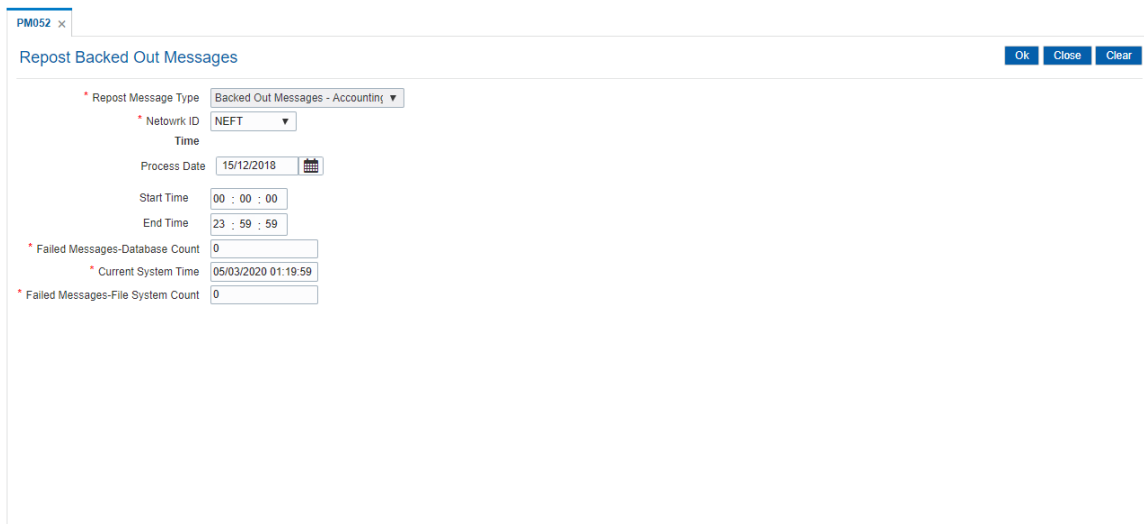
Definition Prerequisites

Not Applicable

Modes Available

Not Applicable

To Repost Backed Out Messages

1. In the **Dashboard** page, Enter the Task code **PM052** and click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > Repost Backed Out Messages.**

2. The system displays the **Repost Backed Out Messages** screen.

Repost Backed Out Messages

Field Description

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Field Name	Description
Repost Message Type	[Display] This field displays the Message Type for which transactions are to be reposted. By default it displays "Backed Out Messages - Message Layer".
Network ID	[Mandatory, Drop-Down] Select the network id from the drop-down. The options are: • NEFT • RTGS
Time	
Process Date	[Optional, Display] Select the process date from the Date Picker. By default, the system displays the current process date.
Start Time	[Optional, Pick list, HH:MM:SS] Specify the start time from which the transactions need to be fetched.
End Time	[Optional, Pick list, HH:MM:SS] Specify the end time, upto which the transactions need to be fetched.
Failed Messages-Database Count	[Display] Label for showing failed transaction count. (Messages which failed after maximum number of retry and finally logged into database table).
Current System Time	[Display] Displays host time when database transaction count is fetched.
Failed Messages-File System Count	[Display] Label for showing failed transaction count. (Transactions which failed after maximum retry and not getting database connection and logged into file system).

3. Select **Network ID** from the dropdown list.

4. Enter other required details.

5. Click **OK**. System will display "Transactions reposted Successfully".

6. Click the **OK** button.

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1.23 PM054- Repost Payment Failed Transactions

The screen allows you to inquire and re-post failed incoming NEFT / RTGS transactions.

Definition Prerequisites

- NA
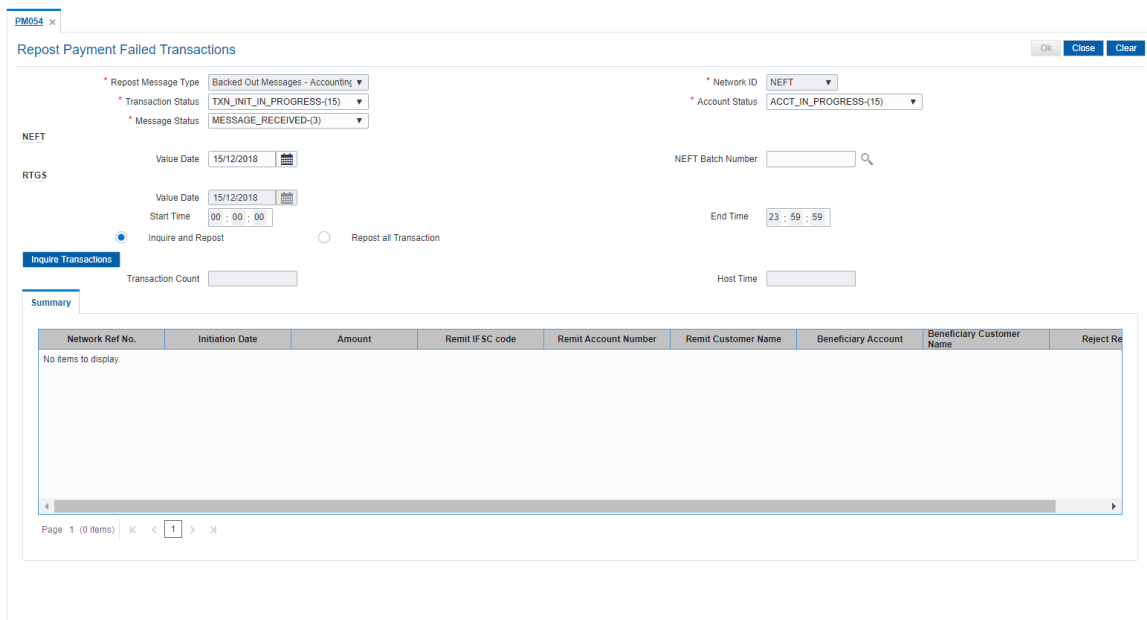
Modes Available

Not Available

To Enquire and Repost Payment Failed Transactions:

1. In the **Dashboard** page, Enter the Task code **PM054** and click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transaction > Repost Payment Failed Transactions**.

2. The system displays the **Repost Payment Failed Transactions** screen.

Repost Payment Failed Transactions

Field Description

Field Name	Description
Repost Message Type	[Display] This field displays the Message Type for which transactions are to be reposted. By default it displays "Backed Out Messages - Accounting Layer".
Network ID	[Mandatory, Drop-Down] Select the network id from the drop-down. The options are: - NEFT - RTGS

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Depending on the network ID selected, status values in below fields would be enabled.

For network ID NEFT, the combinations allowed are 15-15-3 or 15-15-31 or 24-15-3.

For network ID RTGS, the combinations allowed are 15-15-3 or 15-15-31.

Transaction Status	[Mandatory, Drop-Down] Select the transaction status from the drop-down. The options are: • TXN_INIT_IN_PROGRESS-(15) • TXN_N04_AWAITED-(24)
Account Status	[Mandatory, Drop-Down] Select the account status from the drop-down. The options are: • ACCT_IN_PROGRESS-(15)
Message Status	[Mandatory, Drop-Down] Select the message status from the drop-down. The options are: • MESSAGE_RECEIVED-(3) • MESSAGE_RETRY_FAILED-(31)
NEFT	
Value Date	[Display] Current Posting Date.
NEFT Batch Number	[Optional, Pick List] Select the NEFT batch number, for which transactions need to be fetched, from the picklist.
RTGS	
Value Date	[Display] Current Posting Date.
Start Time	[Optional, Pick list, HH:MM:SS] Specify the start time from which the transactions need to be fetched.
End Time	[Optional, Pick list, HH:MM:SS] Specify the end time, upto which the transactions need to be fetched.
Inquire and Repost	[Mandatory, Radio Button] Select this radio button to display all transactions as per search criteria, and then repost.
Repost all Transaction	[Mandatory, Radio Button] Select this radio button to repost all transactions fetched as per search criteria.
Transaction count	[Display] This field displays the number of transactions fetched by the search criteria.
Host time	[Display]

This field displays the time at the host, on inquiry.

3. Enter the values in the search criteria.

4. Click the Inquire Transactions button.

5. The search results will be displayed in the Summary tab.

Summary

Field Description

Column Name	Description
Network Reference No.	[Display] This column displays the message's Network Reference Number.
Initiation Date	[Display] This column displays the initiation date of the transaction.
Amount	[Display] This column displays the amount of the payment transaction.
Remit IFSC Code	[Display] This column displays the sending branch IFSC code.
Remit Account Number	[Display] This field displays the sender account number.
Remit Customer Name	[Display] This field displays customer name of the sender.
Beneficiary Account	[Display] This field displays the beneficiary customer account number.
Beneficiary Customer Name	[Display] This field displays the name of the beneficiary customer.
Reject Reason	[Display] This field displays the reason for rejection.

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1.24 PM060- Mobile Money Identifier (MMID) Maintenance

This option is used to generate MMID for IMPS transaction. The bank identifies the account to be debited or credited using the MMID and mobile number.
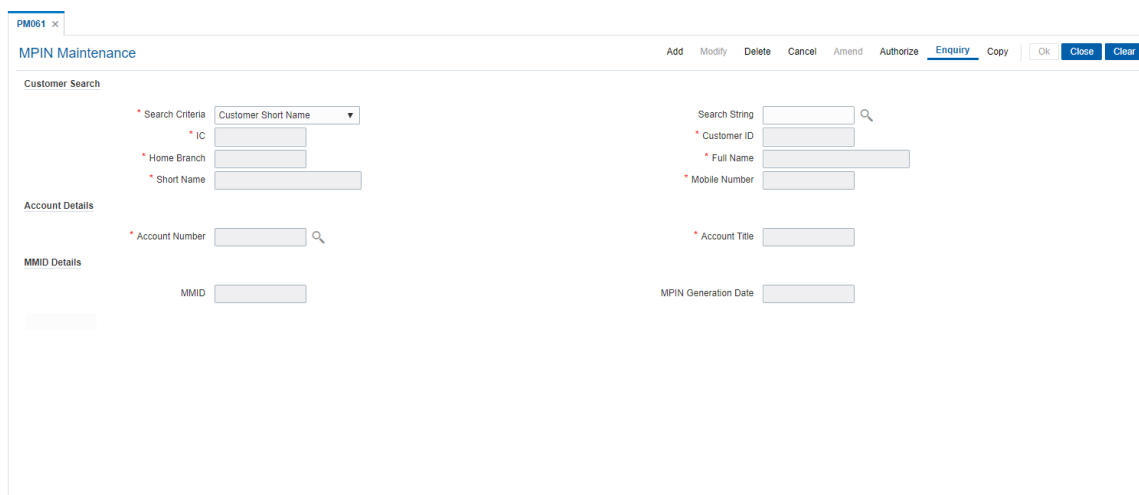
Definition Prerequisites

- NA
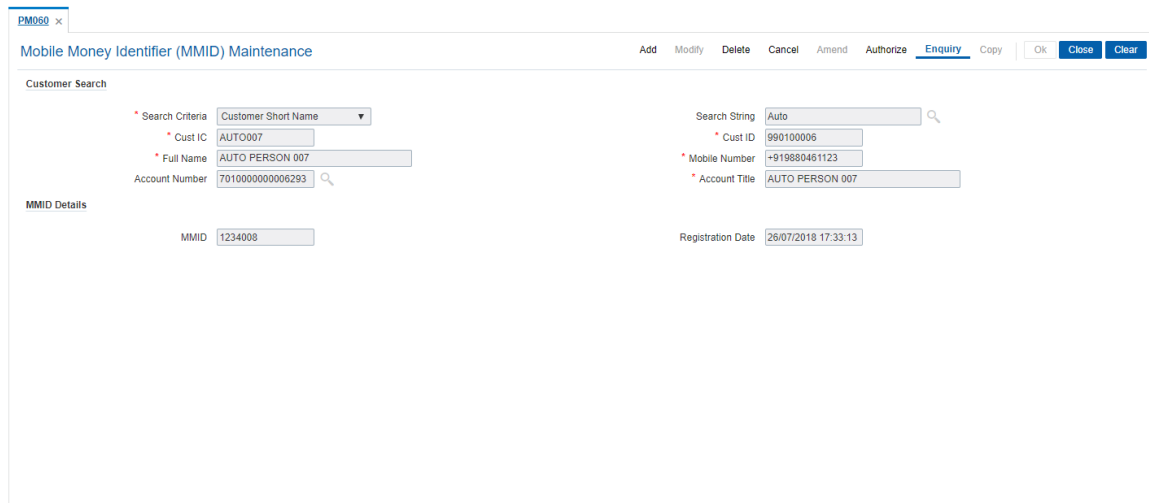
Modes Available

Add, Delete, Cancel, Authorize. For more information on the procedures of every mode, refer to **Standard Maintenance Procedures**.

To add file upload Enquiry details

1. In the **Dashboard** page, Enter the Task code **PM060** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transaction > Mobile Money Identifier (MMID) Maintenance**.

2. You will be navigated to **Mobile Money Identifier (MMID) Maintenance** screen.

Mobile Money Identifier (MMID) Maintenance

Field Description

Field Name	Description
Search Criteria	[Mandatory, Drop down] Select the search criteria to search the customer from the drop down menu.
Search String	[Mandatory] Enter a search string in accordance to the search criteria.
Cust IC	[Display] The system displays the IC number of the selected customer.
Cust ID	[Display] The system displays the ID number of the selected customer.
Full Name	[Display]

The system displays the full name of the customer.

Mobile Number	[Display] The system displays the mobile number of the customer.
Account Number	[Mandatory, Search List] Select the account number from the Search List.
Account Title	[Display] The system displays the account title.

MMID Details

MMID	[Display] The system displays the generated MMID.
Registration Date	[Display] The system displays the Registration date.

3. Click **Add.**

4. Select the search criteria from the list.

5. Enter the search string and then select from the search list.

6. Enter the account number and then select from the search list.

7. Click **OK**.

8. You get a **Record Added Authorization Pending** message.

9. Click **OK**.

10. The MMID generated can viewed on Enquiry after the authorization is done.

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1.25 PM061- MPIN Maintenance

This option is used for generating MPIN. This is a security factor for P2P transaction. MPIN can be generated only for customers having MMID.

Definition Prerequisites

- NA

Modes Available

Add, Delete, Cancel, Authorize, Enquiry, Copy. For more information on the procedures of every mode, refer to **Standard Maintenance Procedures**.

To add file upload Enquiry details

1. In the **Dashboard** page, Enter the Task code **PM061** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > MPIN Maintenance**.

2. You will be navigated to **MPIN Maintenance** screen.

MPIN Maintenance

Field Description

Field Name	Description
Search Criteria	[Mandatory, Drop down] Select the search criteria to search the customer from the drop down menu.
Search String	[Optional] Enter a search string in accordance to the search criteria.
IC	[Display] The system displays the IC number of the selected customer.
Customer ID	[Display] The system displays the ID number of the selected customer.
Home Branch	[Display] The system displays the home branch of the selected customer.

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Full Name	[Display] The system displays the full name of the customer.
Short Name	[Display] The system displays the short name of the customer.
Mobile Number	[Display] The system displays the mobile number of the customer.
Account Details	
Account Number	[Mandatory, Search List] Select the account number from the Search List.
Account Title	[Display] The system displays the account title.
MMID Details	
MMID	[Display] Displays the MMID generated for the customer.
MPIN Generation Date	[Display] Displays the date of generation of MPIN.

3. Click **Add**

4. Select the customer using the search criteria.

5. Select the Account number from the Search List.

6. Click **OK**.

7. You get a **Authorization Required** message.

8. Click **OK**.

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1.26 PM062- IMPS / UPI Transaction Enquiry

The screen allows you to inquire about the various incoming and outgoing IMPS transactions like P2P, P2A, P2U, P2M and P2MP.

Definition Prerequisites

- NA

Modes Available

Not Available

To Enquire about IMPS transactions:

1. In the **Dashboard** page, Enter the Task Code **PM062** and then click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transaction > IMPS / UPI Transaction Enquiry**.

2. You will be navigated to **IMPS Payment Transaction Enquiry** screen.

IMPS Payment Transaction Enquiry

Field Description

Field Name	Description
Branch Code	[Optional, Search List] Select the branch in which the payment transaction was initiated from the Search List. By default it displays the current branch code.
User ID	[Optional, Search List] Select the ID of the user who initiated the payment transaction from the Search List.

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Start Date	[Optional, Date editor, dd/mm/yyyy] Select the date to view the payment transactions initiated on/after that day.
End Date	[Optional, Date editor, dd/mm/yyyy] Select the date to view the payment transaction completed on/before that day from the date editor.
Payment Type	[Optional, Drop-Down] Select the type of payment to view the accounts with that payment type from the drop-down list. The option are: - IMPS Outgoing Payment - IMPS Incoming Payment
Payment Transaction Code	[Optional, Search List] Select the payment transaction code from the Search List.
Amount (Min)	[Optional, Numeric, 13, Two] Type the minimum amount beyond which the payment transactions are to be enquired. By default, the system displays the value as 0.00.
Amount (Max)	[Optional, Numeric, 13, Two] Type the maximum amount upto which the payment transactions are to be enquired. By default, the system displays the value as 9,999,999,999,999.99
Account Number	[Optional, Numeric, 16] Type the account number if payment transactions related to specific account number is required.
Network ID	[Optional, Search List] Select the network ID from the Search List.
TXN Reference Number	[Optional, Numeric, 16] Type the TXN reference number if the transaction to be inquired is for a specific reference number.
IFSC Code	[Optional, Alphanumeric, 11] Type the transaction reference number if the transaction to be inquired is for a specific reference number.
Transaction Status	[Optional, Drop-Down] Select the transaction status from the drop-down list. The values are: - Initiated - Reversal - Rejected - Accepted - Complete - Txn Failed - Timeout - Suspend

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Channel ID	[Optional]
	Select the channel id from the picklist.
Mobile Number	[Optional, Alphanumeric, 13]
	Type the mobile number of the customer in the below mentioned format. If country is India, number following country code will be 10 digits.
	This should allow only '+' as special character, in the first position, and remaining digits will be Numeric.
	First three digits are the **Country Code** followed by the **Mobile Number**.
Channel Reference Number	[Optional, Numeric, 12]
	Enter the channel reference number.

3. Enter the values in the search criteria.

4. Click **Enquiry**.

5. The search results will be displayed in the **Transaction Enquiry** tab.

Transaction Enquiry

Field Description

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Field Name	Description
Network Reference No.	[Display] This field displays the IMPS Reference Number.
Payment Txn Code	[Display] This field displays the payment transaction code.
Account No.	[Display] This field displays the account number from which the payment is made.
Initiation Date	[Display] This field displays the transaction dispatch date.
Posting Date	[Display] This field displays the posting date of the transaction.
Value Date	[Display] This field displays the value date of the transaction.
Amount	[Display] This field displays the amount in the transaction.
Txn Status	[Display] This field displays the transaction status.
Payment Type	[Display] This field displays the payment type of the selected transaction.

6. Click on a transaction in the transaction Enquiry list.

7. The transaction summary will be displayed in the Transaction Summary tab.

Transaction Summary

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Field Description

Field Name	Description
Channel Reference No.	[Display] This field displays the channel reference number generated by the system.
Network	[Display] This field displays the network name.
Network Reference No.	[Display] This field displays the UTR number of the selected transaction.
Transaction Details	
Payment Transaction Code	[Display] This field displays the code of outgoing or incoming payment transaction.
Payment Txn Description	[Display] This field displays the description of the payment transaction.
Transaction Amount	[Display] This field displays the transaction amount.
Service Charge Amount	[Display] This field displays the service charge amount.
Narrative	[Display] This field displays the brief description of the payment transaction.
Failure Code	[Display] This field displays the failure code.
Failure Reason	[Display] This field displays the reason for failure.
Currency	[Display] This field displays the currency.
Senders Details	
Sender Mobile No.	[Display] This field displays the sender's mobile number.
MMID	[Display] This field displays the sender's MMID.
Account Number	[Display] This field displays the sender's account number.
IFSC Code	[Display] This field displays the branch IFSC code.
Name	[Display] This field displays the name of sender.
Bank Name	[Display] This field displays the name of the sender's bank.

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Beneficiary Details

Account No.
[Display]
This field displays the beneficiary account on which the transaction was activated.

MMID
[Display]
This field displays the beneficiary MMID.

Name
[Display]
This field displays the name of the beneficiary.

Beneficiary Mobile Number
[Display]
This field displays the mobile number of the beneficiary.

Bank Name
[Display]
This field displays the name of the beneficiary bank.

Branch IFSC Code
[Display]
This field displays the branch IFSC code of the beneficiary bank.

Aadhaar No.
[Display]
This field displays the Aadhaar number.

Transaction Dates

Transaction Date & Time
[Display]
This field displays the date and time of the transaction.

Value Date
[Display]
This field displays the value date of the transaction.

Posting Date
[Display]
This field displays the posting date of the transaction.

Status

Transaction Status
[Display]
This field displays the transaction status.

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1.27 PM063 - IMPS Login / Logoff Transaction

Using this option, bank can send Login and Logoff message (0800) to NPCI to establish/end connection for IMPS. Outgoing IMPS transactions can be sent to NPCI, only after the login message is sent. Outgoing IMPS transactions cannot be sent post the logoff message.
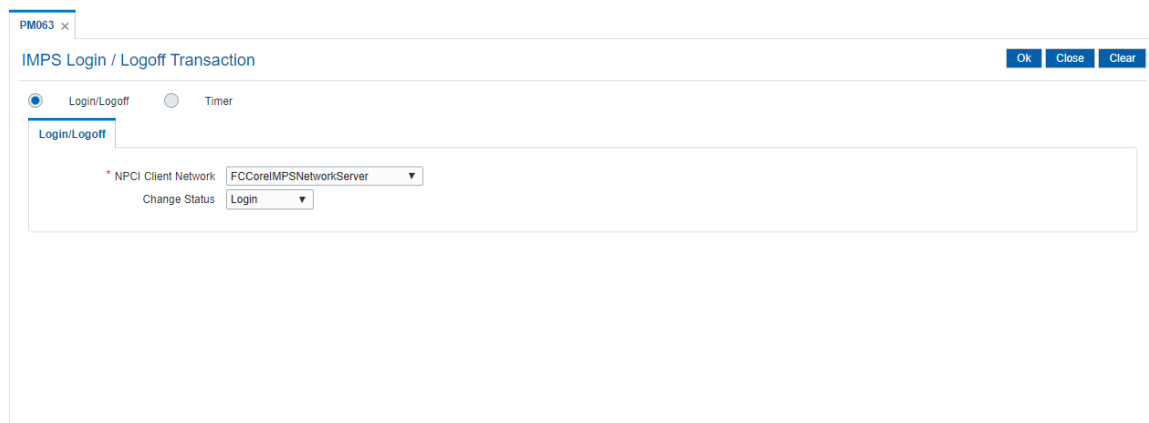
Definition Prerequisites

NA

Modes Available

NA

To Login / Logoff from the NPCI Socket

1. In the **Dashboard** page, Enter the Task Code **PM063** and click 🔍 or navigate through the menus to **Front Office Transactions > Payment Transactions > IMPS Login / Logoff Transaction**.

2. The system displays the **IMPS Login / Logoff Transaction** screen.

IMPS Login / Logoff Transaction

Field Description

Field Name	Description
Login/ Logoff, Timer	[Optional, Radio button] 'Login/ Logout' option will be selected by default. This option is to send login/logoff message to NPCI
NPCI Client Network	[Mandatory, Drop down] 'FCCore IMPS Network Server' option will be selected by default. Select the IMPS network name from the dropdown list.
Change Status	[Mandatory, Drop down] Select one of the below options available to send login/logoff message. The options are: • Login • Logoff

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3. Select the Change status 'Login or Logoff' from the list

4. Click **Ok**.

5. The System displays **Message sent Successfully**. Click **Ok**.

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